

**D.K. FORD SALES LTD.**

6559 Sparrow Drive
Leduc, Alberta T9E 7L1
Phone: (780) 986-2929 • Fax: (780) 986-9639
Toll Free: 1-866-986-2929
service@dkford.com
www.dkford.com

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SO#**SERVICE ORDER
CUSTOMER COPY**

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User D408 Page 1

Customer No	164747	Advisor	DANIELLE	Promised	01/22/2024 12:00 PM	1102						
Home	Bus	Shop	DS	Opened	01/17/2024 12:19 PM	Location						
Cell	Today	Priority		Cashiered		PO #						
Email												
Type W		License	164436	Odom In	74280	Odom Out	74280	In Service Date	12/12/2019	Stock No		
Term See Details		Year	2020	Make	FORD	Model	SUPER DUTY F-350 SRW	Model Number	W3B	Colour		
		Vehicle ID No	1FT8W3B69LEC07885			Selling Dealer			Extended Warranty		Delivery Date	
		Engine	6.2L 2-VALVE SOHC EFI NA V8 FLEX-					164436				

Request	Description	Job	CSR	Status
06GNL01	GAS ENGINE DIAGNOSIS Guest states vehicle has cyl 8 misfire. Check and report.	1	324	Original
Labour	Description	Type	Amount	
06GNL01	GAS ENGINE DIAGNOSIS Guest states vehicle has cyl 8 misfire. Check and report.	CFSP	125.00	
Technician	267 -			
Cause	verified customers concern, hooked up scan tool, performed relative compression test, is ok, performed power balance test and found intermittently misfire on cylinder 8, followed pin point test and found spar plugs worn. recommend tune up	Est Parts	0.00	
		Est Labour	0.00	
		Labour Total	125.00	
Correction	provided quote customer pay	Request Sub-total	125.00	

Request	Description	Job	CSR	Status
06GNL01	GAS ENGINE DIAGNOSIS Guest states CEL on, P0128-00 Thermostat (coolant temp below threshold) THERMOSTAT COVERED UNDER EMMISONS DEFECT COVERAGE IF REQUIRED	2	324	Original
Labour	Description	Type	Amount	
06GNL01	GAS ENGINE DIAGNOSIS Guest states CEL on, P0128-00 Thermostat (coolant temp below threshold) PLEASE CHECK FOR WARRANTY COVERAGE	W		

Part	Description	Shp	Bin	Type	Retail	Price	Amount
CVC 13 G	ANTI-FREEZE	1	STORE	W			
STK							
RG 571	SEAL - THERMOSTAT	1	4G	W			
EDM							
RT 1254	THERMOSTAT ASY	1	4H	W			
EDM							
Technician	267 -			Est Parts			0.00
Cause	verified customers concern, followed pin point test C, got to C3 and found thermostat to be faulty, parts ordered			Est Labour			0.00

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User D408 Page 2

Customer No 164747	Advisor DANIELLE Shop DS Priority	Promised 01/22/2024 12:00 PM Opened 01/17/2024 12:19 PM Cashiered	1102 Location PO #
Home Cell Email	Bus Today	License 164436 Year 2020 Make FORD Vehicle ID No 1FT8W3B69LEC07885 Engine 6.2L 2-VALVE SOHC EFI NA V8 FLEX-	Odom In 74280 Odom Out 74280 Model SUPER DUTY F-350 SRW W3B Selling Dealer Extended Warranty 164436 Stock No Model Number Colour Delivery Date
Type W Term See Details			

Correction removed and replaced thermostat, vacuum filled cooling system, cleared codes, tested is ok

Request	Description	Job	CSR	Status
06GNL01	GAS ENGINE DIAGNOSIS Guest states once vehicle warm there is a loud ticking from the top of the engine.	3	324	Original

Labour	Description	Type	Amount
06GNL01	GAS ENGINE DIAGNOSIS Guest states once vehicle warm there is a loud ticking from the top of the engine.	W	

Part	Description	Shp	Bin	Type	Retail	Price	Amount
CC3Z 6584 AA STK	GASKET - VALVE ROCKE	1	1J	W			
AL3Z 6564 BB EDM	ARM ASY - VALVE ROCK	1	R13	W			
AL3Z 6564 CB	ARM ASY - VALVE ROCK	1	R13	W			
Technician 267 -				Est Parts			0.00
Cause	verified customers concern, pin pointed noise to be coming from bank 2, removed valve cover and cranked engine over, removed both intake and exhaust rockers and found both rockers not oiling enough to cylinder 7 and found facing starting to come off rocker assembly, causing ticking noise, will require new rocker assemblies, parts ordered			Est Labour			0.00
Correction	removed and replaced both intake and exhaust bank 2, checked oil passages for any obstructions, none found installed valve cover and started engine, ticking noise is no longer present,						

Request	Description	Job	CSR	Status
15CAM04	RECALLS CHECKED - NO OPEN SAFETY RECALLS	4	324	Original
Labour	Description	Type	Amount	
15CAM04	RECALLS CHECKED - NO OPEN SAFETY RECALLS	CFSP	0.00	
Technician 99TECH -		Est Parts	0.00	

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User D408 Page 3

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		Shop	DS	Opened	01/17/2024 12:19 PM	Location
		Priority		Cashiered		PO #
Home	Bus	License	Odom In	Odom Out	In Service Date	Stock No
Cell	Today	164436	74280	74280	12/12/2019	
Email		Year	Make	Model	Model Number	Colour
		2020	FORD	SUPER DUTY F-350 SRW	W3B	
	Type W	Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date	
	Term See Details	1FT8W3B69LEC07885				
		Engine	6.2L 2-VALVE SOHC EFI NA V8 FLEX-	164436		

Est Labour 0.00

Request 20	Description perform tune up					Job 5	CSR 408	Status Approved
Labour 20	Description perform tune up						Type CFSP	Amount 375.00
Part SP 526 X STK	Description SPARK PLUG	Shp 16	Bin 4K	Type CWR27	Retail 21.37		Price 12.87	Amount 205.92
Technician	267 -			Est Parts				0.00
Cause	tune up			Est Labour				0.00
Correction	completed tune up, replaced all spark plugs, cleaned throttle body, hooked up scan tool and reset KAM, cleared codes, started engine, no misfire present				Parts Total			205.92
				Labour Total				375.00
				Request Sub-total				580.92

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		Priority	Cashiered	PO #
Home	Bus	License	Odom In	Odom Out
Cell	Today	164436	74280	74280
Email		Year 2020	Make FORD	Model SUPER DUTY F-350 SRW
		Vehicle ID No 1FT8W3B69LEC07885	Selling Dealer	Model Number W3B
	Type W	Engine 6.2L 2-VALVE SOHC EFI NA V8 FLEX-	Extended Warranty	Colour
	Term See Details			Delivery Date
				164436

WHEELS MUST BE RETORQUED AFTER 50KM OF DRIVING IF THEY HAVE BEEN REMOVED FOR ANY SERVICES COMPLETED. WE WILL RETORQUE WHILE YOU WAIT. STOP BY THE BREEZEWAY ANYTIME DURING REGULAR BUSINESS HOURS. THANK YOU

Labour	500.00
Parts	205.92
Supplies	60.00
Sub-Total	765.92
GST	38.30
Total Invoice	804.22

\$155.66 remaining credit on file	155.66
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