- FORD LINCOLN

5121 Gateway Boulevard Edmonton, AB T6H 5W5

Phone: (780) 434-8411 • Fax: (780) 436-9485

Service: (780) 437-8456 Toll Free: 1-800-272-9608 service@kochford.com www.kochfordlincoln.com

Privacy Policy. The personal information collected on this form and on other documents relating to this transaction is collected in accordance with applicable privacy legislation and is governed by our privacy policy. Most of the personal information which we collect or disclose is necessary for us to sell or lease you your vehicle, to provide products and services related to the vehicle, assist you in the financing or lease of your vehicle, or to provide you service to your vehicle, and we cannot do this without that personal information. We may also use or disclose your personal information to provide you with updates and information regarding products and services that we have to offer and which we think will be of interest to you. By providing your information to us, you consent to the uses. You may notify us in writing if in the future you do not consent to any of these uses of the information you

Terms: Goods returned for credit must be in resalable condition and must be accompanied by this invoke. No credition electrical parts: 10% handling charge on all goods and services returned. All parts must be returned within 30 days in original cartons. Service charge of 2% per month (24% per annum) charged on overdue accounts

SO # 177358

Status **Printed**

Comeback

01/09/2024 9:29:01 AM

SERVICE ORDER CUSTOMER COPY

User

E5680

Customer No 96749

Advisor Shop Priority

RCCC002

FORD

Year

2017

Mitch Kolesnikoff Promised MS Opened 20 Cashiered

Tag 01/08/2024 11:21 AM Location

InServ Date

01/08/2024 4:30 PM

PO#

Home Cell Email

Bus **Today**

Term CHARGE

License No **Odometer In** 196904 Make Model

196904 F150

Odometer Out

04/17/2017 Model No **Extended Warranty**

Colour WHITE

Type

CSR

Type

CSR

CF

2 MITCHELL

Price

17.35

С

Stock No.

0224G

Vehicle ID No Selling Dealer 1FTEW1EG1HFB43824 Engine Size 3.5L

Fleet # 2

Retail

17.35

Delivery Date

Amount

0.00

Status

Original

Amount

Amount

34.70

34.70

184.95

219.65

184.95

Request CI

Labour

320

Part

Cause

QC550

Correction

Description **Customer Information**

Information

Job **CSR** Status 1 MITCHELL Original

Job

- Client Contact Information - Photo ID may be required at time of vehicle pickup

660 999 -

Technician Request

Description A INSPECT AND ADVISE FOR CLIENT NOTES HE DROVE ON THE HIGHWAY TO STONY PLAIN AND BACK. WHEN IDLING (REMOTE STARTED) AFTER THIS, HE NOTED THERE WAS SMOKE

COMING FROM UNDER THE HOOD?

Description

SEAL - VALVE

NOTE RECENT ENGINE REPAIRS PERFORMED ON SO 176170.

Labour Description 320 INSPECT AND ADVISE FOR CLIENT NOTES HE DROVE ON THE HIGHWAY TO STONY PLAIN AND BACK.

WHEN IDLING (REMOTE STARTED) AFTER THIS, HE NOTED THERE WAS SMOKE COMING FROM UNDER THE HOOD? NOTE RECENT ENGINE REPAIRS PERFORMED ON SO 176170.

BR3Z 6C535 A s2t Technician E6421 -

OIL LEAK

CONFIRMED COMPLAINT, INSPECTED, FOUND OIL ON LEFT FRONT VALVE Request Sub-total

COVER BY OIL FILLER TUBE, INSPECTED, FOUND OIL COMING FROM OIL CONTROL VALVE SEALS, CLEANED AREA, RAN VEHICLE, CONFIRMED OIL LEAK, REPLACED SEALS, REMOVED AND INSPECTED PCV VALVE, OK. ADVISE CUSTOMER TO MONITOR

Request Description

Koch Vehicle Report Card

Job 3 MITCHELL

Status Original

As part of our continued service, we may contact you via text message. Standards charges may apply.

Shp

2

Bin

113

Type

CSO

Parts Total

Labour Total

Warranty Disclaimer: Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

I HEREBY AUTHORIZE THE REPAIR WORK HEREIN SET FORTH TO BE DONE ALONG WITH THE NECESSARY MATERIAL AND AGREE THAT TO THE EXTENT PERMITTED BY LAW, YOU ARE NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT OR ANY OTHER CAUSED BEYOND YOUR CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABILITY OF PARTS OR DELAYS IN PARTS SHIPMENTS BY THE SUPPLIER OR TRANSPORTER, THEREBY GRANT YOU AND/OR YOUR EMPLOYEE'S PERMISSION TO OPERATE THE VEHICLE HEREIN DESCRIBED ON STREETS, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION.

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SO # 177358

Status

Comeback

Printed 01/09/2024 9:29:02 AM

SERVICE ORDER CUSTOMER COPY

3

Page

Customer No 96749

Advisor Shop Priority

License No

Vehicle ID No

RCCC002

Year

2017

Mitch Kolesnikoff Promised MS Opened 20 Cashiered

Odometer in

01/08/2024 4:30 PM Tag 01/08/2024 11:21 AM Location PO #

InServ Date

04/17/2017

User

0224G ation

E5680

Home Cell

Bus roday

Email

Term CHARGE

Make

FORD

196904 **Model**

F150 Selling Dealer

Odometer Out

196904

Model No

Colour WHITE

Stock No

Extended Warranty

Delivery Date

WHEELS MUST BE RETORQUED AFTER 50KM OF DRIVING IF THEY HAVE BEEN REMOVED FOR ANY SERVICES COMPLETED. WE WILL RETORQUE WHILE YOU WAIT. STOP BY THE DRIVETHROUGH ANYTIME DURING REGULAR SERVICE BUISNESS HOURS. THANK YOU

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If for any reason you cannot rate your experience a 5 out of 5, please contact our Service Manager -Blair Martin @ 780-437-8433

Labour	860	184.95
Parts		34.70
Supplies		27.74
Env Fee		5.00
SUB-TOTAL		252.39
GST		12.62
TOTAL INVOICE		265 01

As part of our continued service, we may contact you via text message. Standards charges may apply.

Warranty Disclaimer: Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

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SO# 184015

SERVICE ORDER CUSTOMER COPY

Printed	05/01/2024 1:12:24 PM	CUSTOMER COPY	User	E5680	Page 1
Customer	No 96749	Advisor Mitch Kolesnikóff Promised Shop MS Opened Priority Cashiered	05/01/2024 4:30 PM 04/29/2024 11:11 AM	,g	0065' C002
Home Cell Email	Bus · Today Term See Details	License Odom In Odom RCCC002 206384 206388 ear Make Model 2017 FORD F150 Vehicle ID No Selling Dealer 1FTEW1EG1HFB43824 Engine 3.5L		nber Coloui WHITE	
Request CI	Description Customer Information - Client Contact Information - Photo I	D may be required at time of vehicle pickup		Job CSR 1 MITCHELL	
Labour 660 Technician	Description Information 999 -			Type CF15	
Request CI	Description Customer Information - Ford Pick up & delivery	un:+ #2	* ·	Job CSR 2 MITCHELL	Status Original
Labour PDEL Technician	Description Complimentary Pick Up and Delivery 999 -	of Vehicle	,	~ Type WPUD	
Correction	Pick up and deliver	V - 1	11		
Request 340	Description INSPECT AND ADVISE FOR CLIEN' PRESENT ON THE DASH? CLIENT CAME ON, VEHICLE TOWED IN.	T NOTES THERE WERE A BUNCH OF WARI REPLACED THE BATTERY AND RETESTED	NING LIGHTS D, SAME LIGHTS	Job CSR 3 MITCHELL	
Labour 340 .		T NOTES THERE WERE A BUNCH OF WAR HE BATTERY AND RETESTED, SAME LIGHT			
Technician	E5638 -		Labour Total		157.20
Cause	CHARGING SYSTEM		Request Sub-total		157.20
Correction	BELT AND BEARINGS ARE ROUGH	OR AND ITS OVERHEATING I REMOVED I AT THIS POINT I NEED TO REPLACE EN I REMOVE ALTERNATOR PIGTAILS	; W ; ;	e i v	

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Warranty Disclaimer. Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

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SO# 184015

Printed

SERVICE ORDER **CUSTOMER COPY**

Customer No 96749

05/01/2024 1:12:24 PM

Mitch Kolesnikoff Promised Advisor ' Shop MS Opened **Priority** Cashiered

Odom In

206384

05/01/2024 4:30 PM Tag# 04/29/2024 11:11 AM Location PO#

User

0065 RCCC002

Home Cell Email

Bus day

Term See Details

2017 **FORD** Vehicle ID No 1FTEW1EG1HFB43824

License

Year

Engine

RCCC002

Make :

Model F150 Selling Dealer

Odom Out

206388

In Service Date 04/17/2017 Model Number

Colour WHITE

Stock No

Extended Warranty Delivery Date

E5680

2

WHEELS MUST BE RETORQUED AFTER 50KM OF DRIVING IF THEY HAVE BEEN REMOVED FOR ANY SERVICES COMPLETED. WE WILL RETORQUE WHILE YOU WAIT. STOP BY THE DRIVETHROUGH ANYTIME DURING REGULAR SERVICE BUISNESS HOURS, THANK YOU

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If for any reason you cannot rate your experience a 5 out of 5, please contact our Service Manager -Blair Martin @ 780-437-8433

Labour	471.60
Parts *	1,346.67
Supplies	-70.74
Env Fee	5.00
Sub-Total	1,894.01
GST	94.70
Total Invoice	1 099 71

Recommended/Deferred Services

Code

Description

320

oil leak found from oil pump gasket

334H

4 Wheel Alignment - Hunter quick check- out of Specification

** Deferred Services prices are subject to change

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Amount

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SO# 181734

SERVICE ORDER CUSTOMER COPY

Printed	03/26/2024 10:21:27 AM		CUSTOWIER COPY User E5680	Page
Customer	No	96749	Advisor Mitch Kolesnikoff Promised 03/25/2024 6:00 PM Tag# Shop MS Opened 03/25/2024 8:17 AM Location Priority Cashlered P0 #	0132
, Home Cell	Bus Today		License Odom in Odom Out In Service Date Stock N RCCC002 205512 205512 04/17/2017 Year Make Model Model Number Colou 2017 FORD F150 WHITI	ır
Email	ess e	91	2017 FORD F150 WHITI Vehicle ID No Selling Dealer Extended Warranty Delivery 1FTEW1EG1HFB43824	
	Term Cash		Engine 3.5L 2	

WHEELS MUST BE RETORQUED AFTER 50KM OF DRIVING IF THEY HAVE BEEN REMOVED FOR ANY SERVICES COMPLETED. WE WILL RETORQUE WHILE YOU WAIT. STOP BY THE DRIVETHROUGH ANYTIME DURING REGULAR SERVICE BUISNESS HOURS. THANK YOU

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If for any reason you cannot rate your experience a 5 out of 5, please contact our Service Manager -Blair Martin @ 780-437-8433

Labour	434.90
Parts	336.20
Supplies	65.24
Env Fee	5.00
Sub-Total	841.34
GST	42.07
Total Invoice	883.41

Recommended/Deferred Services

Code
334H
4 Wheel Alignment - Hunter quick check- out of Specification oll leak found from oil pump gasket

Amount \$174.95 \$2.552.35

** Deferred Services prices are subject to change

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Hear

SO# 181734

SERVICE ORDER CUSTOMER COPY

E5680

TIMEOU , COIL	0,2027 10.21.27 7 111		×			9361,	,20000	rage
Customer No		96749	Advisor Shop Priority	Mitch Kolesnikoft MS	Promised Opened Cashlered	03/25/2024 6:00 PM 03/25/2024 8:17 AM	Tag# Location PO #	0132
	.t.		License RCCC002	Odom In · 205512	Odom 205512			Stock No
Home Cell	Bus Foday		Year M	lake M	odel 150	Model Nu		Colour WHITE
Email	THE PART OF		Vehicle ID	No S G1HFB43824	elling Dealer	Extended War	ranty [Delivery Date
	Term Cash		Engine	3.5L		. 2		

Correction

660

Printed

Replaced engine oil filter, and oil using 5.7L of syn 5w30 oil.

Reset oil life.

Performed visual inspection.

03/26/2024 10:21:27 AM

-Tested wipers, horn, and lights

-Checked Fluids and topped up as necessary

-Checked engine air filter.

-Exhaust system is visually okay at this time.

-Braking system will need attention before next oil change service date as rear

pads are between 3-4mm at the moment

-Suspension system is visually okay at this time.

-oil leak found from oil pump seal" Performed wheels off inspection

-7/32 with 6mm of brake depth on the front left

-7/32 with 6mm of brake depth on the front right

-6/32 with 4mm of brake depth on the rear left -6/32 with 3mm of brake depth on the rear right.

-Set tire pressures to factory spec of 35PSI

-Torqued tires to 150FTLB, re-torque tires within 50-150km

-Retrained tpms sensors

Information

Request	Description				Job	CSR	Status
QC550	Koch Vehicle Report Card				2 M	ITCHELL	Original
Labour	Description			*		Type	Amount
QC550	Ford Canada Vehicle Report Card					C	0.00
Technician	E6394 -						
Correction	Completed report card	v			2		
Request	Description		900		Job	CSR	Status
CI 3	Customer Information - CHARLIE - 780 446 9270 - Client Contact Information - Photo ID may be required at til	me of vehicle pickup		*	4 M	ITCHELL	Approved
Labour	Description		27			Type	Amount

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Toll Free: 1-800-272-9608
service@kochford.com
www.kochfordlincoln.com

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User

SO # 176170

12/18/2023 2:38:08 PM

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SERVICE ORDER CUSTOMER COPY

E5680 Page 1

							2		-9-
Customer No	96749	Advisor Shop Priority	Mitch Kolesnikot MS	f Promised Opened Cashiered	12/13/2023 12/13/2023		Tag Location PO#	0069 n	
Home	Bus	License No RCCC002 Year Ma	194304	r In Odomete 194306 odel	- 04	Serv Date 1/17/2017 odel No	66	Stock No Colour	
Cell Email	oday	2017 FC Vehicle ID		50 elling Dealer	Extend	led Warra		NHITE Delivery Da	te
	Tarm See Details	1FTEW1EG Engine Siz	61HFB43824 e 3.5L		F	eet# 2			

	Term See Details	1FTEW1EG1 Engine Size	HFB43824 3.5L			Fleet #	2	-11	i:
Request Cl	Description Customer Information - Client Contact Information - Pho	oto ID may be requi	red at time of v	ehicle pi	ckup		Job 1	CSR MITCHELL	Status Original
Labour 660 Technician	Description Information 999 -					£		Type C	Amount 0.00
Request Cl	Description Customer Information - Ford Pick up & delivery					,	Job 2	CSR MITCHELL	Status Original
Labo ur PDEL	Description Complimentary Pick Up and Deliv			190 196	- F		165 191	Type WPUD	Amount
Technician Correction	999 - Pick up and deliver		\$						
Request 340	Description Inspect and advise for client note open when commanded with the		ot be opened w	ith the sv	vitch at the I	back, but will	Job 3	CSR MITCHELL	Status Original
Labour 340	Description Inspect and advise for client note commanded with the key?	s the tailgate canno	ot be opened wi	ith the sv	vitch at the l	back, but will op	en when	Type C	Amount 268.50

00-6020

Technician

Cause

F5837 -





Labour Total

Request Sub-total

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at the back, but will open when commanded with the key?

Inspect and advise for client notes the tailgate cannot be opened with the switch

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GST# 880711700 R*CDC:

268.50

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Terms: Goods returned for credit must be in resalable condition and must be accompanied by this invoice. No credition electrical parts, 10% handling charge on all goods and services returned, All parts must be returned within 30 days in original cartons, Service charge of 2% per month (24% per annum) charged on overdue accounts.

SO # 176170

HL3Z 6A340 A

SERVICE ORDER

Printed 1	12/18/2023 2:38:08 PM	CUS	TOMER	COP	Υ	User	E5680	Page 3
Customer N	No 96749	1	Mitch Kolesn MS	· Ореі		3/2023 4:00 PM 3/2023 11:26 AM	Tag 0069 Location PO#	=
Įŧ	20	License No RCCC002	Odom 19430		Odometer Ou		Stock No	а
Home	Bus	Year Mak		4 Model	194306	04/17/2017 - Model No	Colour	
Cell	Today	2017 FOR	-	F150		a moder no	WHITE	
Email /	,	Vehicle ID N	_	Selling [Dealer	Extended Warra		Date
		1FTEW1EG1	HFB43824	-				
	Term See Details	Engine Size	3.5L			Fleet # 2		
320	coolant low found water pump leaking	,need replace					С	0.00
Part	Description		Sh	р В	in Type	Retail	Price	Amount
PW 574	PUMP ASY - WA	TER		1 1	40 CSO	273.50	273.50	273.50
HL3Z 8527 B	SEAL		•	1 C/	AB CSO	20.09	20.09	20.09
CVC 13 G	ANTI-FREEZE		•	1 🚊 1:	34 CSO	35.42	35.42	35.42
ENOIL	FEE		2	2 FE	E CSO	0.20	0.20	0.40
Technician	E6421 -				Parts 1	Total "		329.41
Cause	WATER PUMP LEAKING				Reque	st Sub-total	÷	329.41
Correction	REPLACED WATER PUMP WITH CO	OVER RESEAL	- a,	19.)	•		90	*
Request	Description,				.76	***************************************	Job CSR	Status
360	front rh axle seal leaking					-4	7 MITCHELL	Approved
Labour	Description			Si .			Туре	Amount
360	front rh axle seal leaking						C	411.70
Part	Description		Shp	о В	in Type	Retail	Price	Amount
4L3Z 4B416 A			•	1 10	09 CSO	49.14	49.14	49.14
N802827 S100	DA NUT - HEX FLA	NGED	•	1 101	IA CSO	1.30	1.30	1.30
N520214 S44			•	1 102	2A CSO	2.00	2.00	2.00
N520215 S44	0 NUT - HEX.		•	1 102	ZA CSO	1.84	1.84	1.84
Technician	E6421 -				Parts 1	Total		54.28
Cause	RF AXLE SEAL LEAKING				Labour	Total		411,70
Correction	REPLACED RF AXLE SEAL, TESTE	D, VERIFIED F	REPAIR		Reque	st Sub-total		465.98
Request	Description	is a		20 50			Job CSR	Status
320	front engine cover leaking, need resear	al		-1	Hese.		8 MITCHELL	Approved
_abour	Description			200	27	à)	Туре	Amount
320	front engine cover leaking, need resea	al s	10			5	°c	2,523.90
Part	Description		Shp) В	in Type	Retail	Price	Amount
107000404	DAI E							

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BOLT

UNITL PAYMENT IN FULL OF THE WITHIN ACCOUNT, I ACKNOWLEDGE THE EXISTENCE OF A MECHANICS LIEN IN FAVOR OF THE WITHIN DEALER ON THE VEHICLE DESCRIBED HEREIN THE RESPECT OF THE MATERIAL SUPPLIED AND THE SERVICES RENDERED FOR THE FULL AMOUNT CHARGED.: FURTHER ACKNOWLEDGE THAT THE SAID LIEN SHALL CONTINUE IN FORCE AT ALL TIMES WHETHER THE VEHICLE IS IN MY POSSESSION OR THE POSSESSION OF THE DEALER, UNTIL THE WITHIN INVOICE/ACCOUNT IS PAID IN FULL. WHILE THE VEHICLE IS IN MY POSSESSION, IT SHALL BE SUBJECT TO REPOSSESSION ON DEMAND BY WITHIN NVC/CE/ACCOUNT IS PAID IN FULL

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SO # 176170

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Printed 12/18/2023 2:38:08 PM User F5680 Page 96749 Advisor Customer No Mitch Kolesnikoff Promised 12/13/2023 4:00 PM 0069 Tag Shop Opened 12/13/2023 11:26 AM Location **Priority** PO# Cashiered License No Odometer In **Odometer Out** InServ Date Stock No RCCC002 194304 194306 04/17/2017 Bus Year Make Model Home **Model No** Colour Cell oday 2017 FORD F150 WHITE Email Vehicle ID No Selling Dealer **Extended Warranty Delivery Date** 1FTEW1EG1HFB43824 Engine Size Fleet# 2 Term See Details

WHEELS MUST BE RETORQUED AFTER 50KM OF DRIVING IF THEY HAVE BEEN REMOVED FOR ANY SERVICES COMPLETED. WE WILL RETORQUE WHILE YOU WAIT. STOP BY THE DRIVETHROUGH ANYTIME DURING REGULAR SERVICE BUISNESS HOURS. THANK YOU

Your COMPLETE satisfaction is our #1 priority at Koch Ford Lincoln. You may receive a survey in the next few days from Ford/Lincoln. If you would take a few minutes to complete the survey it would be greatly appreciated.

If for any reason you cannot rate your experience a 5 out of 5, please contact our Service Manager -Blair Martin @ 780-437-8433

 Labour
 3,257.80

 Parts
 842.93

 Supplies
 85.00

 Env Fee
 5.00

 SUB-TOTAL
 4,190.73

 GST
 209.54

 TOTAL INVOICE
 4.400.27

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Phone: 780-424-0044 Fax: 780-444-9228

e-mail: info@tirecraftab.com

http://tirecraft.com/dealer/edmonton_ellerslie/

PAGE: 1
DATE: 24 Jul 09
GST REG#: 83447 9610 RT0001
PST REG#:
INVOICE
IN043026
(History)

SOLD TO: 9111129

CONTACT:

MOBILE : BUSINESS:

BUSINESS:

EMAIL :

HOME:

PST:

TOTAL:

N/C

COLOUR		VEHICLE DES	CRIPTION	N		PLATE	UNIT	F#	TAG	ODO IN	
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QTY	ITI	ĖM		DESCRIPTION			WARR	NET		EXT.PRICE	
4 4 4 4 0.6h	34341 TLPLTAB TMBA VALVE INSP LAB DWW 6021		BAY 4, BFGOOD 112H X TIRE F OEM TI VALVE Subtot 1681.6 DIAGNO Needs connect Subtot 93.56 WIPER Replac Windsh Subtot 326.60 SHOP S	TIRES INSTALL ON LOC CHECK WIPERS NOT WOR CRICH TRAIL-TERRAIN T, KL 275/45R22 RECYCLING FEE REE MOUNT & BALANCE JE STEM AND OR SERVICE F Cals Tax out 1601.5 CONSE WIPER ISSUE SL 24 Wiper linkage - passe Cals Tax out 89.10 PIVOT & LINK ASSEMBLY CE SL 24 Jul 09 Mield Wiper Transmissicals Tax out 311.04	RKING A 275/45R2 R 24 Jul 03 KIT S2 Tax in Jul 09 enger side Tax in A Remove &	22	WAKK	16	7.38 4.00 4.00 2.54	1469.52 16.00 100.00 16.00 89.10 148.50 162.54	
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DATE: 24 Jul 04
GST REG#: 83447 9610 RT0001
PST REG#:
INVOICE
IN043026
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SOLD TO: 9111129

CONTACT:

MOBILE : 5 BUSINESS: EMAIL : HOME: FAX:

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2:15 PM				Net 30 d									0	
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4 4	TMBA						Е 24 Л	11 03				4 00	100.0	
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_			Livviii	J1411D14111		,					-	0.55	0.9	
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TIRECRAFT///

PARTS: 1469.52
LABOUR: 100.00
OTHER: 48.95
SUB-TOTAL: 1618.47
GST/HST: 80.93
PST: N/C
TOTAL: 1699.40