



Mon - Friday: 7:00am - 6:00pm
Saturday: 9:00am - 5:00pm

COLD LAKE FORD

3807 - 50 STREET, BOX 1888
COLD LAKE, AB T9M 1P4
PHONE: (780) 594-1000
FAX: (780) 594-3123
service@coldlakeford.com
www.coldlakeford.com



SO# 775479

Status

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SERVICE ORDER CUSTOMER COPY

Unit 3111

Unit #

User

5973

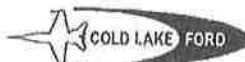
Page 1

Customer No DOU1C		Advisor Valerie Bernier	Promised 10/17/2024 5:00 PM	Tag#
Attn: DENNIS 780 826 0958		Shop S1	Opened 10/17/2024 11:20 AM	Location Done/Cashier
Double D Bobcat Services		Priority 200	Cashiered	PO #
P.O. Box 447				
Cold Lake, AB, ALBERTA T9M 1P1				
Home (780) 639-2458	Bus (780) 639-2458			
Cell (780) 826-0892	Today			
Email accounts payable@doubledbobcat.com				
Type				
Term See Details				
License	Odom In 194225	Odom Out 194235	In Service Date 09/08/2014	Stock No C140907
Year 2012	Make FORD	Model F350	Model Number W3B	Colour
Vehicle ID No 1FT8W3B60CEC58997	Selling Dealer COLD LAKE FORD A	Extended Warranty	Delivery Date 09/08/2014	
Engine 6.2L V8 SFI SO				

Request	Description	Job	CSR	Status
40R1	4x4 wheel drive only works when you manually lock it.	1	5973	Original
Labour	Description	Type	Amount	
40R1	Driveline Diagnosis, includes road test.	CPR	92.00	
Technician	5431 - Karl Martin			
Cause	i vehicle for 4x4 auto inop. i found the 4x4 vacuum seals leaking as well as the 4x4 vacuum harness. i also noticed the front axle u-joints. right front axle bouncing around so bad it damaged the locking hub, the vacuum seal, and caused the inner tube seals to leak. i found the track bar ball joint and bushing loose. front and rear shocks are leaking and tires are cupped and worn badly			
Correction	repairs done			
			Labour Total	92.00
			Request Sub-total	92.00

Request	Description	Job	CSR	Status
40R1	squealing noise heard when taking off from a stop	2	5973	Original
Labour	Description	Type	Amount	
40R1	squealing noise heard when taking off from a stop	CPR	92.00	
Technician	5431 - Karl Martin			
Cause	sounds like 4x4 vacuum seals squealing			
Correction	repairs done			
			Labour Total	92.00
			Request Sub-total	92.00

Request	Description	Job	CSR	Status			
40R	replace front diff inner tube seals, front axle u-joints and perform hub service	3	5973	Approved			
Labour	Description	Type	Amount				
40R	replace front diff inner tube seals, front axle u-joints and perform hub service	CPR	1,783.51				
Part	Description	Shp	BIn	Type	Retail	Price	Amount
EC3Z 3254 A	SEAL ASY - OIL	2	C04E	CSWT	78.75	49.58	99.16
STK							
CXY 80W90 1L6	OIL - AXLE	3	G06C	CSWT	10.39	8.83	26.49
STK							
5C3Z 3254 B	SEAL ASY - OIL	2	C04D	CSWT	166.45	109.68	219.36
STK							
5C3Z 3249 AA	KIT - UNIVERSAL JOIN	2	C04D	CSWT	107.17	67.47	134.94
STK							
PC3Z 3B396 A	LINK ASY - FRONT AXLE	1	C04C	CSWT	492.10	366.92	366.92



COMMENTS OR CONCERNS -- PLEASE CONTACT (SERVICE MANAGER).
service@coldlakeford.com

TERMS

ALL CHARGES DUE UPON
RECEIPT OF STATEMENT.

NO REFUNDS OR EXCHANGE ON
STOCKED PARTS AFTER 30 DAYS
OR SPECIAL ORDERS.

NO REFUNDS OR EXCHANGE ON
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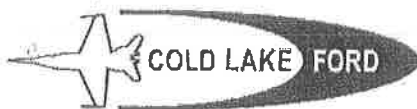
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11% OF LABOR TO A MAXIMUM OF 115 DOLLARS.

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BALANCE OWING FOR REPAIRS, PARTS & ACCESSORIES DESCRIBED IN THIS INVOICE. TERMS: STRICTLY
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G.S.T. # 101506152RT0002



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User 5973 Page 2

Customer No DOU1C Alt: DENNIS 780 826 0958 Double D Bobcat Services P.O. Box 447 Cold Lake, AB, ALBERTA T9M 1P1 Home (780) 639-2458 Bus (780) 639-2458 Cell (780) 826-0892 Today Email accountspayable@doubledbobcat.com Type Term See Details	Advisor Valerie Bernier Shop S1 Priority 200 Promised 10/17/2024 5:00 PM Opened 10/17/2024 11:20 AM Cashiered Tag# Location Done/Cashier PO # License Odom In 194225 Odom Out 194235 In Service Date 09/08/2014 Stock No C140907 Year 2012 Make FORD Model F350 Vehicle ID No 1FT8W3B60CEC58997 Selling Dealer COLD LAKE FORD A Engine 6.2L V8 SFI SO Model Number W3B Extended Warranty Delivery Date 09/08/2014
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STK								
BRS 170	SEAL	2	B01F	CSWT	60.55	41.59	83.18	
STK								
HUB 212	HUB AND BEARING ASY	1	H01	CSWT	886.58	736.59	736.59	
EDM								
Technician	5431 - Karl Martin				Parts Total		1,666.64	
Cause	replace front diff inner tube seals, front axle u-joints and perform hub service				Labour Total		1,783.51	
Correction	i replaced front diff inner tube seals, front axle u-joints and performed hub service. when taking apart i found the right front bearing bad. i replaced bearing as well				Request Sub-total		3,450.16	

Request	Description	Job	CSR	Status			
40R	replace 4x4 vacuum harness	4	5973	Approved			
Labour	Description	Type	Amount				
40R	replace 4x4 vacuum harness	CPR	183.99				
Part	Description	Shp	Bin	Type	Retail	Price	Amount
BC3Z 3C124 B	TUBE ASY	1	C04A	CSWT	52.33	39.25	39.25
STK							
Technician	5431 - Karl Martin			Parts Total			39.25
Cause	replace 4x4 vacuum harness			Labour Total			183.99
Correction	i replaced 4x4 vacuum harness as per estimate			Request Sub-total			223.24

Request	Description						Job	CSR	Status
30R	replace front shocks						5	5973	Approved
Labour	Description						Type	Amount	
30R	replace front shocks						CPR	147.19	
Part	Description	Shp	Bin	Type	Retail	Price	Amount		
ASH 12278	SHOCK ABSORBER ASY	2		CSWT	193.16	142.15	284.30		
EDM									
AD 1034	INSULATOR/ UPPER SHOCK NUT	2	B01A	CSWT	58.97	40.50	81.00		
STK									
Technician	5431 - Karl Martin	Parts Total						365.30	
Cause	replace front shocks	Labour Total						147.19	



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User 5973 Page 3

Customer No DOU1C
Attn: DENNIS 780 826 0958
Double D Bobcat Services
P.O. Box 447
Cold Lake, AB, ALBERTA T9M 1P1

Home (780) 639-2458 **Bus** (780) 639-2458
Cell (780) 826-0892 **Today**
Email accountspayable@doubledbobcat.com

Type
Term See Details

Advisor Valerie Bernier **Promised** 10/17/2024 5:00 PM **Tag#**
Shop S1 **Opened** 10/17/2024 11:20 AM **Location** Done/Cashier
Priority 200 **Cashiered** **PO #**

License	Odom In	Odom Out	In Service Date	Stock No
	194225	194235	09/08/2014	C140907
Year	Make	Model	Model Number	Colour
2012	FORD	F350	W3B	
Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date	
1FT8W3B60CEC58997	COLD LAKE FORD A		09/08/2014	
Engine	6.2L V8 SFI SO			

Correction i replaced front shocks as per estimate

Request Sub-total 512.49

Request	Description	Job	CSR	Status			
30R	replace rear shocks	6	5973	Approved			
Labour	Description	Type	Amount				
30R	replace rear shocks	CPR	110.39				
Part	Description	Shp	Bin	Type	Retail	Price	Amount
ASH 12282	SHOCK ABSORBER ASY	2	J01L	CSWT	117.75	95.11	190.22
STK							
Technician	5431 - Karl Martin			Parts Total			190.22
Cause	replace rear shocks			Labour Total			110.39
Correction	i replaced rear shocks as per estimate			Request Sub-total			300.61

Request	Description	Job	CSR	Status			
40R	replace track bar ball joint and bushing	7	5973	Approved			
Labour	Description	Type	Amount				
40R	replace track bar ball joint and bushing	CPR	443.88				
Part	Description	Shp	Bin	Type	Retail	Price	Amount
MCF 2225	JOINT ASY - BALL	1	B03A	CSWT	130.70	91.82	91.82
STK							
AC3Z 3A116 A	BUSH - FRONT SUSPENS	1	C04B	CSWT	46.71	28.77	28.77
STK							
Technician	5431 - Karl Martin			Parts Total			120.59
Cause	replace track bar ball joint and bushing			Labour Total			443.88
Correction	i replaced track bar ball joint and track bar bushing as per estimate			Request Sub-total			564.47

Request	Description	Job	CSR	Status			
81	wheel alignment	8	5973	Approved			
Labour	Description	Type	Amount				
81	wheel alignment	CPR	149.99				
Technician	9216 - Sandeep Singh 9926 - Michael			Labour Total			149.99
Cause	.wheel alignment			Request Sub-total			149.99



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Customer No DOU1C
Attn: DENNIS 780 826 0958
Double D Bobcat Services
P.O. Box 447
Cold Lake, AB, ALBERTA T9M 1P1

Home (780) 639-2458 **Bus** (780) 639-2458
Cell (780) 826-0892 **Today**
Email accountspayable@doubledbobcat.com

Type
Term See Details

Advisor	Valerie Bernier	Promised	10/17/2024 5:00 PM	Tag#	
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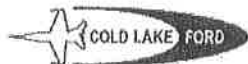
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Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date	
1FT8W3B60CEC58997	COLD LAKE FORD A		09/08/2014	
Engine	6.2L V8 SFI SO			

Correction PERFORMED WHEEL ALIGNMENT. TORQUE AS SPEC. PERFORMED ROAD TEST ON FLAT SURFACE CONFIRMED VEHICLE GOES STRAIGHT ON ROAD.

9926:ASSISTED WITH THE SETTING UP OF THE ALIGNMENT MACHINE

Request	Description					Job	CSR	Status
71B1	mount and balance 4 tires					9	5973	Approved
Labour	Description						Type	Amount
71B1	mount and balance 4 tires						CPR	140.00
Part	Description	Shp	Bin	Type	Retail		Price	Amount
9784 17006803 2	LT265/70R17 121/118Q Cooper DISCOVERER S/T MAXX	4	TIRE	CSWT	376.74		355.12	1,420.48
DT 1-2 DAYS								
TIRE LEVY	TIRE RECYCLE FEE	4		CSWT	5.00		5.00	20.00
Technician	5431 - Karl Martin			Parts Total				1,440.48
Cause	mount and balance 4 tires			Labour Total				140.00
Correction	mounted and balanced 4 tires			Request Sub-total				1,580.48

Request	Description					Job	CSR	Status
95R	replace left front brake hose and bleed it					10	5973	Approved
Labour	Description						Type	Amount
95R	replace left front brake hose and bleed it						CPR	128.79
Part	Description	Shp	Bin	Type	Retail		Price	Amount
BRHF 117	HOSE ASY - BRAKE	1		CSWT	187.61		138.07	138.07
EDM								
EOAZ 2149 B	WASHER	2	C03G	CSWT	2.39		1.67	3.34
STK								
PM 20	FLUID - BRAKE DOT 4 (473ml)	1	G01C	CSWT	16.53		14.05	14.05
STK								
Technician	5431 - Karl Martin			Parts Total				155.46
Cause	replace left front brake hose and bleed it			Labour Total				128.79



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service@coldlakeford.com

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--	---

Correction i replaced left front brake hose and bled it as per estimate

Request Sub-total

284.25

dean - 780 826 0892

brake hose - seomthing bent the hose

bearing - the axle that was bouncing around it took out the bearing itself the piece of the locking hub took out the bearing.

Return Old Parts Yes No

We will dispose of old parts within 24 hours.

Labour	3,271.74
Parts	3,977.94
Supplies	115.50
Env Fee	4.00
Sub-Total	7,369.18
GST	368.46
Total Invoice	7,737.64

Declined Services

Code	Description	Amount
MAIN1	MAINTENANCE - - OIL CHANGE	\$87.00

** Declined Services prices are subject to change



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G.S.T. # 101506152RT0002

R774776

10/24/24 3:41 PM

1FT8W3B60CEC58997

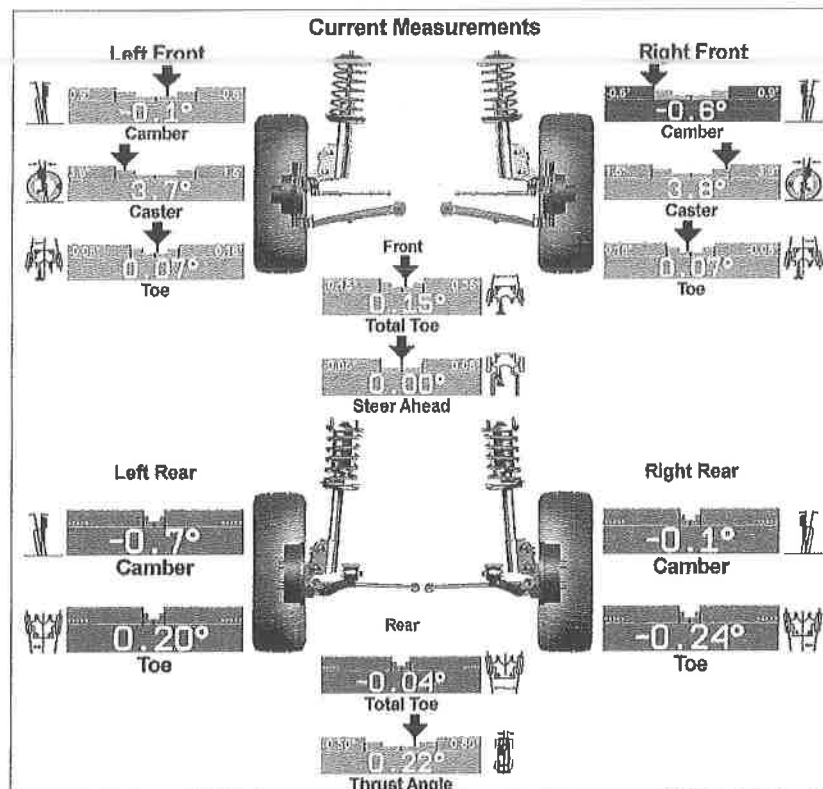
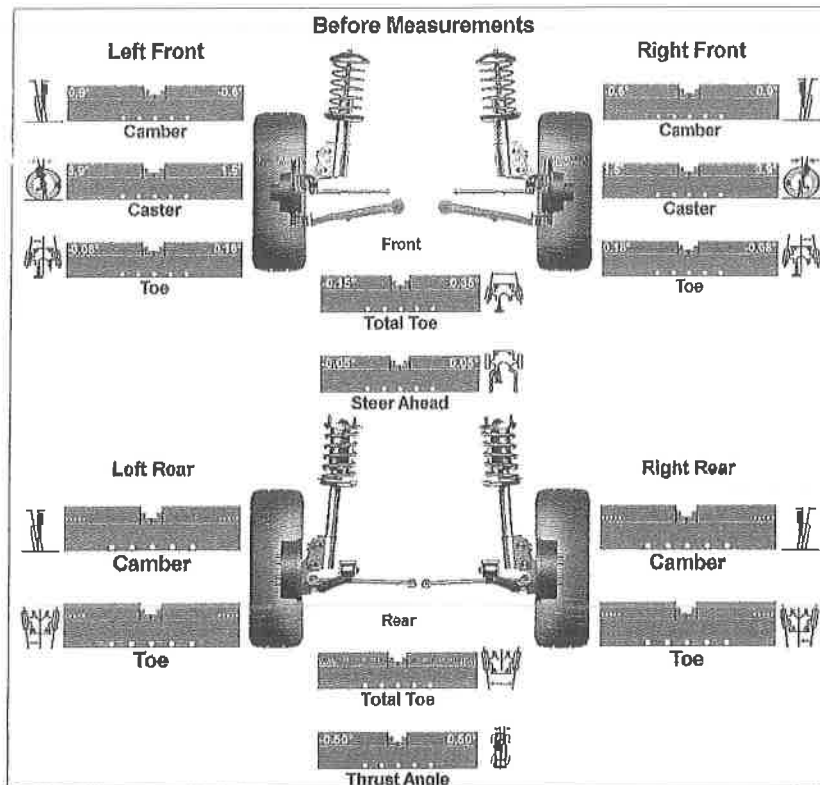
9216



1FT8W3B60CEC58997

Odometer:194225

**Ford : F-350/F-350 Super Duty : 4X4 : 2012 : Pickup with Single Rear Wheels, Standard Suspension
Thrust Line Alignment**



- One or more values are not within specification. Tire wear, handling and safety problems may result.