

Original Customer Requests	Status	Cost	Deferred	Approved
oil change (oil change gas)	Fail	\$89.98	X	
replace air filter (air filter dirty)	Fail	\$44.20	X	
replace input seal (rear diff input seal leaking)	Fail	\$200.00	X	
replace out put seal (ptu rear out put seal leaking)	Fail	\$0.00	X	
under carriage shampoo (leaking fluids)	Fail	\$95.97	X	
B. MOUNT AND BALANCE FOUR TIRES. RE TORQUE WHEELS AFTER 200KMS TO SPEC.		\$159.95		X
C. PLEASE THROW OUT 3/4 ALL SEASON TIRES, CUSTOMER SAYS PASSENGER REAR THEY BELIEVE STILL HAS GOOD TREAD.		\$0.00		X
D. 4 WHEEL ALIGNMENT		\$159.95		X
Subtotal		\$750.05	\$430.15	\$319.90
Inspection Recommendations	Status	Cost	Deferred	Approved
Replace windshield (Found crack in windshield)	Fail	\$399.95	X	
Subtotal		\$399.95	\$399.95	
Totals, Taxes and Fees		Cost	Deferred	Approved
Estimate Subtotal		\$1,150.00	\$830.10	\$319.90
Shop Supplies and Disposal Fees		\$64.95		\$0.00
GST		\$57.50		\$16.00
Estimate Total		\$1,272.44		\$335.90



Original Customer Requests

The following is what you requested we perform or investigate regarding your vehicle:

- ✓ A. COMPLIMENTARY MULTI-POINT VISUAL INSPECTION
- ✓ oil change
- ✓ replace air filter
- ✓ replace input seal
- ✓ replace out put seal
- ✓ under carriage shampoo
- ✓ B. MOUNT AND BALANCE FOUR TIRES. RE TORQUE WHEELS AFTER 200KMS TO SPEC.
- ✓ C. PLEASE THROW OUT 3/4 ALL SEASON TIRES, CUSTOMER SAYS PASSENGER REAR THEY BELIEVE STILL HAS GOOD TREAD.
- ✓ D. 4 WHEEL ALIGNMENT



Package Results

Tower Chrysler COMPLIMENTRY MultiPo1nt Inspection (FREE)

Failed Task	Observation	Recommendation	Done
Inspect windshield for cracks, chips and pitting	Found crack in windshield	Replace windshield	
Inspect rear differential fluid level, condition and check for leaks	Found rear differential leak		
Inspect transfer case fluid level, condition and check for leaks	Found transfer case fluid leak		

Cautioned Task	Observation	Recommendation	Done
Left front tire tread depth	Left front tire tread measures 5/32"		
Left rear tire tread depth	Left rear tire tread measures 4/32"		
Right front tire tread depth	Right front tire tread measures 5/32"		
Right rear tire tread depth	Right rear tire tread measures 5/32"		
Inspect overall tire wear and condition	Based on individually noted tread depths		



Original Customer Requests

The following is what you requested we perform or investigate regarding your vehicle:

- ✓ A. T47 RECALL/MISCELLANEOUS: STEERING WHEEL WIRING
- ✓ B. COMPLIMENTARY MULTI-POINT VISUAL INSPECTION
- ✓ C. WINDSHEILD CRACKED/ \$349.95



Package Results

Tower Chrysler COMPLIMENTRY MultiPo1nt Inspection (FREE)

Failed Task	Observation	Recommendation	Done
Inspect windshield for cracks, chips and pitting	Found crack in windshield	Replace windshield	

Cautioned Task	Observation	Recommendation	Done
Check transmission fluid level and condition (if applicable)	• Service based upon factory recommended time/mileage maintenance • Found transmission fluid is discolored	Perform transmission fluid exchange service	
Inspect rear differential fluid level, condition and check for leaks	Service based upon factory recommended time/mileage maintenance	Perform rear differential service	

Passed Task	Observation	Recommendation	Done
Fill windshield washer fluid	Found washer fluid level low: Filled to proper level		
Check and adjust front tire pressure	Tire pressure was set to manufacturer specification - Check tire pressures monthly		
Check and adjust rear tire pressure	Tire pressure was set to manufacturer specification - Check tire pressures monthly		

Passed Tasks

- ✓ Inspect exhaust system for leaks, damage, and loose parts
- ✓ Inspect engine mounts
- ✓ Inspect air filter
- ✓ Inspect for wheel bearing free play
- ✓ Inspect transmission mounts
- ✓ Fill windshield washer fluid
- ✓ Inspect axles, driveshaft and CV joints/boots
- ✓ Inspect fuel tank, lines, and connections
- ✓ Check power steering fluid level and condition

INVOICE

Page 1 of 2

DUPLICATE 1



TOWER CHRYSLER DODGE JEEP RAM

10901 MACLEOD TRAIL SOUTH · CALGARY, ALBERTA T2J 4L3

SERVICE DIRECT: (403) 225-6265 · FAX: (403) 225-6268

service@towerchrysler.com

EXPRESS LANE: (403) 225-6270

INV #:266695

DATE:22JUL17

CUSTOMER NO. 388075	SERVICE ADVISOR 337 NADER ISHAQ	TAG NO. T4047	INVOICE DATE 22JUL17	INVOICE NO. 266695
LICENCE NO. EMB536		COLOUR PAU Granit	PO NO.	STOCK NO. 31668627
YEAR/MAKE/MODEL 15 DODGE JOURNEY		KM IN 58522	KM OUT 58522	
VEHICLE IDENTIFICATION NO. 3C4PDDFG4FT522205		R.O. OPENED 22JUL17 10:44	IN SERVICE DATE 29NOV14	
CELL PHONE		PROMISED TIME 15:00 22JUL17	R.O. CLOSED 22JUL17 13:11	WAR EXP. DATE
COMMENTS SOLD-STK:31668627 DLR:C8025 ENG:ERB TRN:DG2 6-speed automatic transmission 2)AP5314727 TIRE AND RIM 48MOS 3)AP 5314 (More...)				

A PEACE OF MIND MAINTENANCE SERVICE

280A PEACE OF MIND MAINTENANCE SERVICE PACKAGE

INCLUDES OIL, FILTER, LUBE AND WRITTEN INSPECTION SHEET UP
TO 5L 5W-20 OR 5W-30 AND TIRE ROTATION.(MOST MODELS
TRUCK EXTRA)

CP 314

LABOR: 59.95 PARTS: 0.00 OTHER: 0.00 TOTAL LINE A: \$ 59.95

58522 COMPLETED PEACE OF MIND MAINTENANCE SERVICE, ROTATED TIRES,
SET TIRE PRESSURE TO MANUFACTURES SPECIFICATIONS AND LUBE WERE
APPLICABLE.

B NO OIL CHANGE -- JUST POM INSPECTION SERVICE

NOTE : DOESN'T THINK SHE NEEDS AN OIL CHANGE, DOUBLE
CHECK WHEN COMES IN AS SHE IS AT 76 000 KM ABOUT.

MAINT#2 IS RECOMMENDED ACCORDING TO ADVANCED APS

IMP 99

LABOR: 0.00 PARTS: 0.00 OTHER: 0.00 TOTAL LINE B: \$ (N/C) 0.00

C** BRAKE FLUID EXCHANGE SERVICE (SOME MODELS EXTRA PARTS)

CAUSE: BRAKE FLUID EXCHANGE SERVICE

507 BRAKE FLUID EXCHANGE SERVICE (SOME MODELS EXTRA
PARTS)

CP 314

LABOR: 159.95 PARTS: 26.64 OTHER: 0.00 TOTAL LINE C: \$ 186.59

58522 PERFORMED BRAKE FLUID EXCHANGE SERVICE, CHECKED FOR LEAKS AND
ROAD TESTED FOR PERFORMANCE

D** INSTALL NEW CABIN FILTER IN CARAVAN, TOWN & COUNTRY, PACIFICA, AND MOST CARS (FILTER IS EXTRA)

1129 INSTALL NEW CABIN FILTER IN CARAVAN, TOWN &
COUNTRY, PACIFICA, AND MOST CARS (FILTER IS EXTRA)

CP 314

LABOR: 30.99 PARTS: 54.16 OTHER: 0.00 TOTAL LINE D: \$ 85.15

58522 REPLACED CABIN AIR CLEANER FILTER ELEMENT PER MANUFACTURES
SPECIFICATIONS

SERVICE DEPARTMENT HOURS

MONDAY-FRIDAY
7:00 am to 6:00 pm

SATURDAY
8:30 am to 3:30 pm

EXPRESS LANE HOURS

MONDAY-FRIDAY
7:00 am to 5:00 pm

SATURDAY
8:30 am to 3:30 pm

Please check if your
contact information
is accurate.

ALL MOPAR OEM REPLACEMENT
PARTS ARE COVERED BY A 12
MONTHS, UNLIMITED METERAGE
MANUFACTURER'S WARRANTY.
SOME EXCLUSIONS MAY APPLY:
EG. -TIRES, WEAR &
MAINTENANCE ITEMS. NON-OEM
PARTS ARE COVERED BY THAT
MANUFACTURER WARRANTY
ONLY

You agree by your signature that Tower Chrysler may retain any of your personal information we presently have on file and/or any of your personal information on this form. You acknowledge and agree that (i) we collect/use such personal information in order to provide services to you and/or to communicate with you including marketing communications and (ii) in order to carry out the foregoing purposes we may share your personal information with (a) our computing and marketing providers, such as ADP Canada Co. (b) motor manufacturers with whom we have a franchise agreement and (c) others as may be specifically allowed by applicable law. Tower Chrysler is not responsible for loss or damage for whatever reason to contents and vehicles left in our care. Permission is granted to operate the vehicle for road testing and/or inspection. Customer hereby acknowledges all services described, and indebtedness or any charges on this invoice.
I understand that I will not be getting any parts back that were replaced. I acknowledge that warranty parts may need to be returned to Chrysler for purposes of warranty coverage.

CUSTOMER'S SIGNATURE

X

DESCRIPTION

TOTALS

LABOUR AMOUNT

PARTS AMOUNT

SUBLET

MISC. CHARGES

TOTAL CHARGES

LESS DEDUCTIBLE

GST

PLEASE PAY THIS AMOUNT

Ask us about a
service contract for
your vehicle.

GST #: 809306830 RT0001

CUSTOMER COPY

INVOICE

Page 2 of 2

DUPLICATE 1



TOWERCHRYSLER.COM



TOWER CHRYSLER DODGE JEEP RAM

10901 MACLEOD TRAIL SOUTH · CALGARY, ALBERTA T2J 4L3

SERVICE DIRECT: (403) 225-6265 · FAX: (403) 225-6268

service@towerchrysler.com

EXPRESS LANE: (403) 225-6270

INV #:266695

DATE:22JUL17

CUSTOMER NO. 388075	SERVICE ADVISOR 337 NADER ISHAQ	TAG NO. T4047	INVOICE DATE 22JUL17	INVOICE NO. 266695
	LICENCE NO. EMB536	COLOUR PAU Granit	PO NO.	STOCK NO. 31668627
	YEAR/MAKE/MODEL 15 DODGE JOURNEY		KM IN 58522	KM OUT 58522
	VEHICLE IDENTIFICATION NO. 3C4PDDFG4FT522205		R.O. OPENED 22JUL17 10:44	IN SERVICE DATE 29NOV14
	CELL PHONE	PROMISED TIME 15:00 22JUL17	R.O. CLOSED 22JUL17 13:11	WAR EXP. DATE
BUSINESS PHONE	COMMENTS SOLD-STK:31668627 DLR:C8025 ENG:ERB TRN:DG2 6-speed automatic transmission 2/AP5314727 TIRE AND RIM 48MOS 3)AP 5314 (More...)			

E AIR FILTER-REPLACE**

212 AIR FILTER-REPLACE

CP 314

1 68081249AC FILTER-AIR

LABOR: 0.00 PARTS: 18.76 OTHER: 0.00 TOTAL LINE E: \$ 18.76

58522 REPLACED ENGINE AIR FILTER CLEANER ELEMENT PER MANUFACTURES

SPECIFICATIONS.

CUSTOMER PAY ENVIRO.LEVIES-FLUID TOP UP-SHOP MATERIALS FOR REPAIR ORDER 32.62

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Service Specials and upcoming events. Send
us pics of your vehicle for our Customer
Album to : customerservice@towerchrysler.com
Also visit our Web Site towerchrysler.com
for other information and specials.....*

SERVICE DEPARTMENT HOURS

MONDAY-FRIDAY
7:00 am to 6:00 pm

SATURDAY
8:30 am to 3:30 pm

EXPRESS LANE HOURS

MONDAY-FRIDAY
7:00 am to 5:00 pm

SATURDAY
8:30 am to 3:30 pm

Please check if your
contact information
is accurate.

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PARTS ARE COVERED BY A 12
MONTHS, UNLIMITED METERAGE
MANUFACTURER'S WARRANTY.
SOME EXCLUSIONS MAY APPLY:
EG. -TIRES, WEAR &
MAINTENANCE ITEMS. NON-OEM
PARTS ARE COVERED BY THAT
MANUFACTURER WARRANTY
ONLY

You agree by your signature that Tower Chrysler may retain any of your personal information we presently have on file and/or any of your personal information on this form. You acknowledge and agree that (i) we collect/use such personal information in order to provide services to you and/or to communicate with you including marketing communications and (ii) in order to carry out the foregoing purposes we may share your personal information with (a) our computing and marketing providers, such as ADP Canada Co. (b) motor manufacturers with whom we have a franchise agreement and (c) others as may be specifically allowed by applicable law. Tower Chrysler is not responsible for loss or damage for whatever reason to contents and vehicles left in our care. Permission is granted to operate the vehicle for road testing and/or inspection. Customer hereby acknowledges all services described, and indebtedness or any charges on this invoice.
I understand that I will not be getting any parts back that were replaced. I acknowledge that warranty parts may need to be returned to Chrysler for purposes of warranty coverage.

CUSTOMER'S SIGNATURE

X

DESCRIPTION

TOTALS

LABOUR AMOUNT

250.89

PARTS AMOUNT

99.56

0.00

SUBLET

0.00

MISC. CHARGES

32.62

TOTAL CHARGES

383.07

LESS DEDUCTIBLE

0.00

GST

19.15

PLEASE PAY THIS AMOUNT

402.22

Ask us about a
service contract for
your vehicle.

GST #: 809306830 RT0001

Original Customer Requests

The following is what you requested we perform or investigate regarding your vehicle:

- ✓ A. PEACE OF MIND MAINTENANCE SERVICE PACKAGE INCLUDES OIL, FILTER, LUBE AND WRITTEN INSPECTION SHEET UP TO 5L OF 5W-20 OR 5W-30 AND TIRE ROTATION.(MOST MODELS TRUCKS EXTRA)
- ✓ B. NO OIL CHANGE -- JUST POM INSPECTION SERVICE

Package Results

Tower Chrysler Dodge Jeep POM MultiPo1nt Inspection (280) (1)

Cautioned Task	Observation	Recommendation	Done
Inspect air filter	Found air filter dirty	Replace air filter	✓
Check brake fluid level and condition	Found brake fluid is discolored	Perform brake system fluid exchange	✓
Measure rear brake pads / shoes	6 mm		
Inspect cabin air (HEPA/micro) filter (if equipped)	Found cabin air filter dirty	Replace cabin air filter	✓
Left front tire tread depth	Left front tire tread measures 6/32": Inspect tire next service		
Left rear tire tread depth	Left rear tire tread measures 4/32"		
Right front tire tread depth	Right front tire tread measures 6/32": Inspect tire next service		
Right rear tire tread depth	Right rear tire tread measures 4/32"		

Passed Task	Observation	Recommendation	Done
Fill windshield washer fluid	Found washer fluid level low: Filled to proper level		
Measure front brake pads	8 mm		
Check and adjust front tire pressure	Tire pressure was set to manufacturer specification - Check tire pressures monthly		
Check and adjust rear tire pressure	Tire pressure was set to manufacturer specification - Check tire pressures monthly		

Inspection Recommendations	Status	Cost	Deferred	Approved
Replace cabin air filter (Found cabin air filter dirty)	Caution	\$85.15		X
Replace air filter (Found air filter dirty)	Caution	\$18.76		X
Subtotal		\$293.86		\$293.86
Totals, Taxes and Fees		Cost	Deferred	Approved
Estimate Subtotal		\$353.81	\$0.00	\$353.81
Shop Supplies and Disposal Fees		\$34.42		\$34.42
GST		\$17.69		\$17.69
Estimate Total		\$405.93		\$405.93