



WARRANTY

DATE:31MAR16

EXPRESS LANE: (403) 225-6270

GST #: 809306830 RT0001



TOWER CHRYSLER DODGE JEEP RAM
10901 MACLEOD TRAIL SOUTH · CALGARY, ALBERTA T2J 4L3
SERVICE DIRECT: (403) 225-6265 · FAX: (403) 225-6268
service@towerchrysler.com
EXPRESS LANE: (403) 225-6270

WARRANTY

INV #:239305

DATE:26FEB16

CUSTOMER NO. 388075	SERVICE ADVISOR 298 JEREMY RAE	TAG NO. T5824	INVOICE DATE 26FEB16	INVOICE NO. 239305
AMOKVAMOKVAMOKVAMOKVAMOK JUBAOKHIBOXEHOXESHOXESH AMOKVAMOKVAMOKVAMOKVAMOK 12 EHXESHXESHXESHXESHXESH CAMOKVAMOKVAMOKVAMOKVAMOK (E)HXESHXESHXESHXESHXESH AMOKVAMOKVAMOKVAMOKVAMOK EM/VE/OKHIBOXEHOXESHXESH JUBAOKHIBOXEHOXESHXESH HOKHIBOXEHOXESHXESHXESH 403-880-0204	LICENCE NO. EMB536	COLOUR PAU Granit	PO NO.	STOCK NO. 31668627
	YEAR/MAKE/MODEL 15 DODGE JOURNEY		KM IN 26711	KM OUT 26713
	VEHICLE IDENTIFICATION NO. 3C4PDDFG4FT522205		R.O. OPENED 26FEB16 10:09	IN SERVICE DATE 29NOV14
	CELL PHONE	PROMISED TIME 16:00 26FEB16	R.O. CLOSED 26FEB16 15:40	WAR EXP. DATE
BUSINESS PHONE		COMMENTS SOLD-STK:31668627 DLR:C8025 ENG:ERB TRN:DG2 6-speed automatic transmission 2)AP5314727 TIRE AND RIM 48MOS 3)AP 5314 (More...)		

RECALL - R61 ANTILOCK BRAKE SYSTEM MODULE
CAUSE: RECALL

08R61183 Safety Recall R61 - Antilock Brake System Module - Test and repair Inspect, Clean, and Grease ABS Module Connector Includes Heat Shrink (3.6L Only) (2 - Skilled)

WC2 29
1 4778569 TUBE-HEAT SHRIN
1 5013781AA GREASE-DIELEC
FC: PART#: COUNT:
CLAIM TYPE: W
AUTH CODE:

LABOR: 0.00 PARTS: 0.00 OTHER: 0.00 TOTAL LINE A: \$ 0.00

26713 RECALL R61 ABS INSPECTION,, 08-R6-11-83 1.1HR RECALL R61 COMPLETE. INSPECTED, CLEANED AND MODIFIED GROUNDS. BC 29

B RECALL - R65 REPROGRAM RADIO CONTROL HEAD

97 PARTS REQUIRED FOR THIS REPAIR WILL HAVE TO BE ORDERED/YOUR SERVICE ADVISOR WILL CONTACT YOU WHEN THEY ARRIVE TO SET UP AN APPOINTMENT**IF YOU ARE NOT CONTACTED WITHIN 7 DAYS PLEASE CONTACT YOUR SERVICE ADVISOR**

IMP 29
LABOR: 0.00 PARTS: 0.00 OTHER: 0.00 TOTAL LINE B: \$ 0.00

26713 RECALL ORDERED FOR FAULTY RADIO R65 BC 29

C NAV CANNOT UNLOCK MAPS - ADVISE.

97 PARTS REQUIRED FOR THIS REPAIR WILL HAVE TO BE ORDERED/YOUR SERVICE ADVISOR WILL CONTACT YOU WHEN THEY ARRIVE TO SET UP AN APPOINTMENT**IF YOU ARE NOT CONTACTED WITHIN 7 DAYS PLEASE CONTACT YOUR SERVICE ADVISOR**

IMP 29
LABOR: 0.00 PARTS: 0.00 OTHER: 0.00 TOTAL LINE C: \$ 0.00

26713 RELATED TO LINE B

E COMPLIMENTARY MULTI-POINT VISUAL INSPECTION

SERVICE DEPARTMENT HOURS

MONDAY-FRIDAY
7:00 am to 6:00 pm
SATURDAY
8:30 am to 3:30 pm

EXPRESS LANE HOURS

MONDAY-FRIDAY
7:00 am to 5:00 pm
SATURDAY
8:30 am to 3:30 pm

Please check if your contact information is accurate.

ALL MOPAR OEM REPLACEMENT PARTS ARE COVERED BY A 12 MONTHS, UNLIMITED METERAGE MANUFACTURER'S WARRANTY. SOME EXCLUSIONS MAY APPLY: EG. -TIRES, WEAR & MAINTENANCE ITEMS. NON-OEM PARTS ARE COVERED BY THAT MANUFACTURER WARRANTY ONLY

You agree by your signature that Tower Chrysler may retain any of your personal information we presently have on file and/or any of your personal information on this form. You acknowledge and agree that (i) we collect/use such personal information in order to provide services to you and/or to communicate with you including marketing communications and (ii) in order to carry out the foregoing purposes we may share your personal information with (a) our computing and marketing providers, such as ADP Canada Co. (b) motor manufacturers with whom we have a franchise agreement and (c) others as may be specifically allowed by applicable law. Tower Chrysler is not responsible for loss or damage for whatever reason to contents and vehicles left in our care. Permission is granted to operate the vehicle for road testing and/or inspection. Customer hereby acknowledges all services described, and indebtedness or any charges on this invoice.
I understand that I will not be getting any parts back that were replaced. I acknowledge that warranty parts may need to be returned to Chrysler for purposes of warranty coverage.

DESCRIPTION	TOTALS
LABOUR AMOUNT	
PARTS AMOUNT	
SUBLET	
MISC. CHARGES	
TOTAL CHARGES	
LESS DEDUCTIBLE	
GST	

CUSTOMER'S SIGNATURE

PLEASE PAY THIS AMOUNT

GST #: 809306830 RT0001



TOWER CHRYSLER DODGE JEEP RAM

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CUSTOMER NO. 388075	SERVICE ADVISOR 298 JEREMY RAE	TAG NO. T5824	INVOICE DATE 26FEB16	INVOICE NO. 239305
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	YEAR/MAKE/MODEL 15 DODGE JOURNEY		KM IN 26711	KM OUT 26713
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BUSINESS PHONE	COMMENTS SOLD-STK:31668627 DLR:C8025 ENG:ERB TRN:DG2 6-speed automatic transmission 2)AP5314727 TIRE AND RIM			

FREE COMPLIMENTARY MULTI-POINT VISUAL INSPECTION 170

SERRACIN,ALVIN LIC#: 1746179

ISI

LABOR:	0.00	PARTS:	0.00	OTHER:	0.00	TOTAL LINE E:	\$	0.00
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26712 COMPLIMENTARY INSPECTION COMPLIMENTARY MULTI POINT VISUAL
INSPECTION COMPLETED , TIRE PRESSURES SET AT SPECIFICATION & WASHER
FLUID WAS TOPPED UP. CHECK MPI FOR INSPECTION DETAILS.

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SATURDAY

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You agree by your signature that Tower Chrysler may retain any of your personal information we presently have on file and/or any of your personal information in this form. You acknowledge and agree that (i) we collect/use such personal information in order to provide services to you and/or to communicate with you including marketing communications and (ii) in order to carry out the foregoing purposes we may share your personal information with (a) our computing and marketing providers, such as ADP Canada Co. (b) motor manufacturers with whom we have a franchise agreement and (c) others as may be specifically allowed by applicable law. Tower Chrysler is not responsible for loss or damage for whatever reason to contents and vehicles left in our care. Permission is granted to operate the vehicle for road testing and/or inspection. Customer hereby acknowledges all services described, and indebtedness or any charges on this invoice.

I understand that I will not be getting any parts back that were replaced. I acknowledge that warranty parts may need to be returned to Chrysler for purposes of warranty coverage.

CUSTOMER'S SIGNATURE

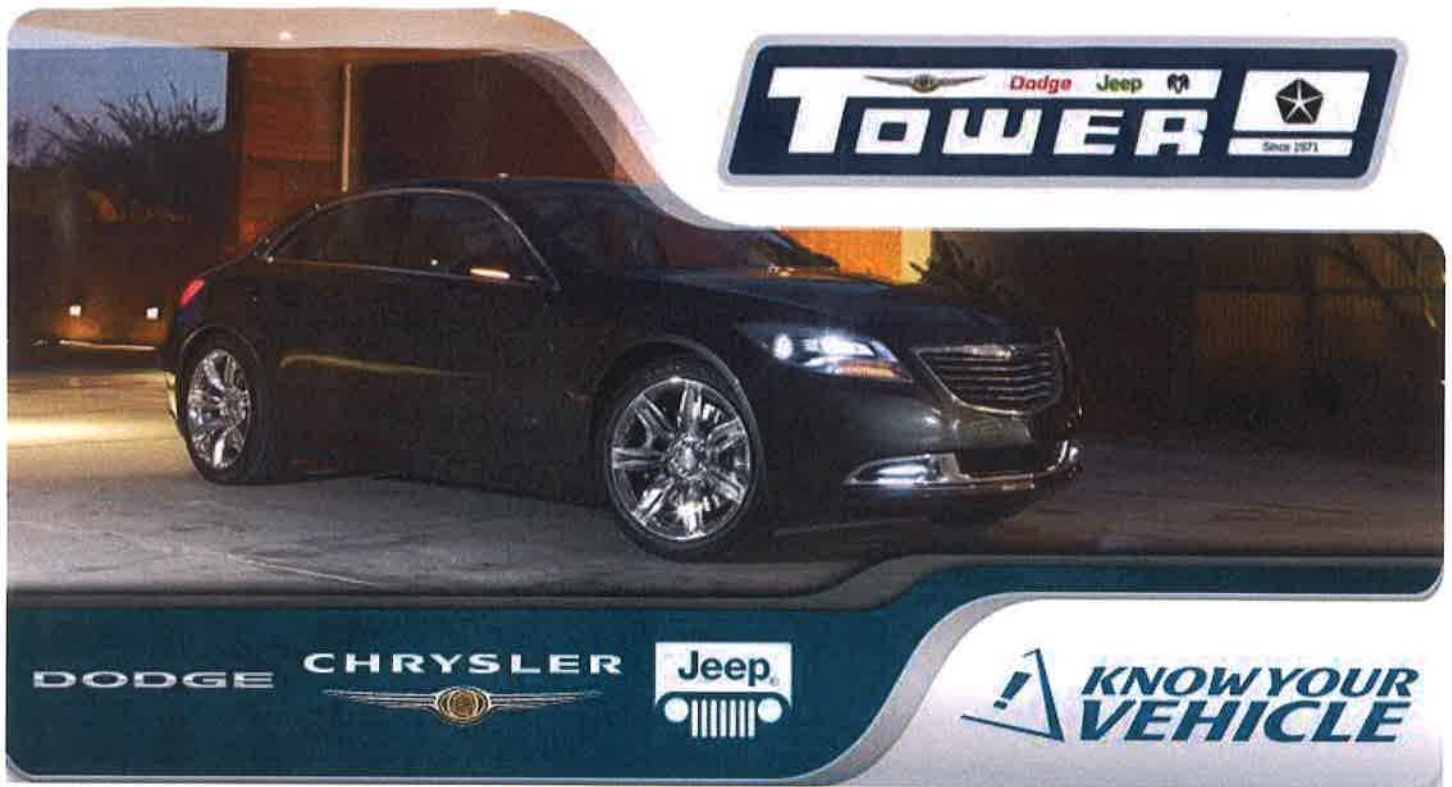
DESCRIPTION	TOTALS
LABOUR AMOUNT	0.00
PARTS AMOUNT	0.00
	0.00
SUBLET	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS DEDUCTIBLE	0.00
GST	0.00

PLEASE PAY THIS AMOUNT

0.00

GST #: 809306830 RT0001

Ask us about a
service contract for
your vehicle.



OUR VALUED CUSTOMER



Jeremy Rae
Service Consultant
JRAE@TOWERCHRYSLER.COM - (403)
225-6267

A. Serracin
Certified Technician

YOUR VEHICLE

Year	Make	Model	Engine Type
2015	Dodge	JOURNEY	
Odometer	VIN #	License #	Date
26,711	3C4PDDFG4FT522205		2/26/2016

- ✓ Check engine oil level and condition
- ✓ Inspect hazard light operation
- Inspect taillight, turn signal, side marker, and license plate lights
- ✓ Inspect wiper and washer operation
- ✓ Inspect dash and interior lights
- ✓ Perform battery performance test
- ✓ Inspect drive belts
- ✓ Inspect engine for oil leaks
- ✓ Inspect cooling system for leaks
- ✓ Inspect steering system for leaks
- ✓ Right front tire tread depth
- ✓ Check and adjust rear tire pressure
- ✓ Check power locking system operation
- ✓ Inspect daytime running lights
- ✓ Inspect transfer case fluid level, condition and check for leaks
- ✓ Check engine coolant level and condition
- ✓ Inspect brake light operation
- Inspect taillight, turn signal, and side marker assemblies for cracks and damage
- ✓ Check horn operation
- ✓ Inspect instrument cluster warning lamps
- ✓ Inspect battery terminals and cables
- ✓ Inspect all hoses and clamps
- ✓ Inspect transmission for leaks
- ✓ Inspect fog/driving lights (if equipped)
- ✓ Left front tire tread depth
- ✓ Right rear tire tread depth
- ✓ Inspect wheels for damage
- ✓ Inspect overall tire wear and condition
- ✓ Inspect lower engine cover
- ✓ Check brake fluid level and condition
- ✓ Inspect reverse light operation
- Inspect headlight low and high beam operation
- ✓ Inspect heat and air conditioning operation
- ✓ Inspect windshield wiper blades
- ✓ Inspect cabin air (HEPA/micro) filter (if equipped)
- ✓ Inspect steering components
- ✓ Inspect brake system for leaks
- ✓ Inspect rear wiper blade (if applicable)
- ✓ Left rear tire tread depth
- ✓ Check and adjust front tire pressure
- ✓ Check power window operation
- ✓ Check hood strut(s)
- ✓ Inspect front differential fluid level, condition and check for leaks

Additional Observations	Recommendation
BRAKES IN NEED OF SERVICE	SERVICE FRONT AND REAR BRAKES



Recommended Services

Our technicians recommend the following services for your vehicle.

Original Customer Requests		Status	Cost	Deferred	Approved	
A. T47 RECALL/MISCELLANEOUS: STEERING WHEEL WIRING			\$0.00		X	
B. COMPLIMENTARY MULTI-POINT VISUAL INSPECTION			\$0.00		X	
C. WINDSHEILD CRACKED/ \$349.95			\$0.00		X	
Subtotal			\$0.00			
Inspection & Additional Recommendations		Insp	Status	Cost	Deferred	Approved
Replace windshield (Found crack in windshield)		x	Fail	\$349.95	X	
Subtotal				\$349.95	\$349.95	
Perform rear differential service (Service based upon factory recommended time/mileage maintenance)		x	Caution	\$220.00	X	See AI-43

Inspection & Additional Recommendations	Insp	Status	Cost	Deferred	Approved
Perform transmission fluid exchange service (Found transmission fluid is discolored)	x	Caution	\$330.00	X	See AI-158
SERVICE FRONT AND REAR BRAKES (BRAKES IN NEED OF SERVICE)		Caution	\$198.95	X	
Subtotal			\$748.95	\$748.95	
Totals, Taxes and Fees			Cost	Deferred	Approved
Estimate Subtotal			\$1,098.90	\$1,098.90	\$0.00
Shop Supplies and Disposal Fees			\$60.00		\$0.00
GST			\$54.95		\$0.00
Estimate Total			\$1,213.85		\$0.00
For "See AI-" items  see the "Additional Information" section 					



Additional Information

Below is information we feel would help you better understand some of the reasons for taking preventive maintenance steps -- steps that help to ensure the reliability and safety of your vehicle for you and your family.

** The following section may contain instructions for servicing various components of your vehicle. These are an overview of the process that will be performed by a skilled technician in our shop. They are not intended to be a guide for a "do-it-yourself" operation.

Passed Tasks

- ✓ Inspect exhaust system for leaks, damage, and loose parts
- ✓ Inspect engine mounts
- ✓ Fill windshield washer fluid
- ✓ Check engine coolant level and condition
- ✓ Inspect hazard light operation
- ✓ Inspect taillight, turn signal, side marker, and license plate lights
- ✓ Inspect wiper and washer operation
- ✓ Inspect dash and interior lights
- ✓ Perform battery performance test
- ✓ Inspect all hoses and clamps
- ✓ Inspect transmission for leaks
- ✓ Inspect fog/driving lights (if equipped)
- ✓ Left front tire tread depth
- ✓ Check and adjust rear tire pressure
- ✓ Check power locking system operation
- ✓ Inspect lower engine cover
- ✓ Inspect for wheel bearing free play
- ✓ Inspect transmission mounts
- ✓ Check power steering fluid level and condition
- ✓ Check brake fluid level and condition
- ✓ Inspect brake light operation
- ✓ Inspect taillight, turn signal, and side marker assemblies for cracks and damage
- ✓ Check horn operation
- ✓ Inspect instrument cluster warning lamps
- ✓ Inspect battery terminals and cables
- ✓ Inspect steering components
- ✓ Inspect brake system for leaks
- ✓ Inspect rear wiper blade (if applicable)
- ✓ Right front tire tread depth
- ✓ Inspect wheels for damage
- ✓ Check hood strut(s)
- ✓ Inspect front differential fluid level, condition and check for leaks
- ✓ Inspect axles, driveshaft and CV joints/boots
- ✓ Inspect fuel tank, lines, and connections
- ✓ Check engine oil level and condition
- ✓ Check transmission fluid level and condition (if applicable)
- ✓ Inspect reverse light operation
- ✓ Inspect headlight low and high beam operation
- ✓ Inspect heat and air conditioning operation
- ✓ Inspect windshield wiper blades
- ✓ Inspect drive belts
- ✓ Inspect engine for oil leaks
- ✓ Inspect cooling system for leaks
- ✓ Inspect steering system for leaks
- ✓ Check and adjust front tire pressure
- ✓ Check power window operation
- ✓ Inspect daytime running lights
- ✓ Inspect rear differential fluid level, condition and check for leaks



Recommended Services

Our technicians recommend the following services for your vehicle.

Original Customer Requests	Status	Cost	Deferred	Approved
A. RECALL/MISCELLANEOUS- S08 POWER STEERING RETURN HOSE AND FLUID COOLER		\$0.00		X
B. GUEST DECLINED A/C DEODERIZE SERVICE		\$0.00		X
C. COMPLIMENTARY MULTI-POINT VISUAL INSPECTION		\$0.00		X
Subtotal		\$0.00		
Inspection Recommendations	Status	Cost	Deferred	Approved
Replace windshield (Found crack in windshield)	Fail	\$462.93	X	
Subtotal		\$462.93	\$462.93	

Inspection Recommendations	Status	Cost	Deferred	Approved
Replace cabin air filter (Found cabin air filter dirty)	Caution	\$81.85	X	See AI-15
Replace air filter (Found air filter dirty)	Caution	\$18.76		X
Subtotal		\$100.61	\$81.85	\$18.76
Totals, Taxes and Fees		Cost	Deferred	Approved
Estimate Subtotal		\$563.54	\$544.78	\$18.76
Shop Supplies and Disposal Fees		\$26.03		\$0.00
GST		\$28.18		\$0.94
Estimate Total		\$617.75		\$19.70
For "See AI-" items ☐ see the "Additional Information" section ☐				



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Cabin filter replacement

AI-15

Operation Description:

Access the cabin or pollen filter according to the vehicle manufacturer's service information. This usually involves opening the glove box and removing the bolt to lower the door. Remove the old cabin air filter from its housing. Replace with new cabin air filter. Replace the bolt to attach the glove box door. Close the glove box door. Clean the housing of all dust and debris. Install the new pollen filter into its housing.

Significance:

The cabin or pollen filter is designed to filter out dust, pollen and other particles that would normally make their way into your vehicle through the heating, ventilation and air conditioning (HVAC) systems. Pollen filters work very well, but need to be replaced as part of a scheduled maintenance program. Restricted and dirty pollen filters put a strain on the blower motor, which can cause it to be excessively noisy and even fail prematurely. This kind of strain on a blower motor can also cause problems with the vehicle wiring and electrical system, due to the excessive amperage required for the blower motor to function. Replacing the blower motor can be very expensive on some vehicles.



A dirty and clogged cabin air filter



A clean cabin air filter

Passed Task	Observation	Recommendation	Done
Inspect overall tire wear and condition	All tires require inspection next service		

Passed Tasks

✓ Inspect exhaust system for leaks, damage, and loose parts	✓ Inspect for wheel bearing free play	✓ Inspect axles, driveshaft and CV joints/boots
✓ Inspect engine mounts	✓ Inspect transmission mounts	✓ Inspect fuel tank, lines, and connections
✓ Fill windshield washer fluid	✓ Check power steering fluid level and condition	✓ Check engine oil level and condition
✓ Check engine coolant level and condition	✓ Check brake fluid level and condition	✓ Check transmission fluid level and condition (if applicable)
✓ Inspect hazard light operation	✓ Inspect brake light operation	✓ Inspect reverse light operation
✓ Inspect taillight, turn signal, side marker, and license plate lights	✓ Inspect taillight, turn signal, and side marker assemblies for cracks and damage	✓ Inspect headlight low and high beam operation
✓ Inspect wiper and washer operation	✓ Check horn operation	✓ Inspect heat and air conditioning operation
✓ Inspect dash and interior lights	✓ Inspect instrument cluster warning lamps	✓ Inspect windshield wiper blades
✓ Perform battery performance test	✓ Inspect battery terminals and cables	✓ Inspect drive belts
✓ Inspect all hoses and clamps	✓ Inspect steering components	✓ Inspect engine for oil leaks
✓ Inspect transmission for leaks	✓ Inspect brake system for leaks	✓ Inspect cooling system for leaks
✓ Inspect fog/driving lights (if equipped)	✓ Inspect rear wiper blade (if applicable)	✓ Inspect steering system for leaks
✓ Left front tire tread depth	✓ Left rear tire tread depth	✓ Right front tire tread depth
✓ Right rear tire tread depth	✓ Check and adjust front tire pressure	✓ Check and adjust rear tire pressure
✓ Inspect wheels for damage	✓ Check power window operation	✓ Check power locking system operation
✓ Inspect overall tire wear and condition	✓ Check hood strut(s)	✓ Inspect daytime running lights
✓ Inspect lower engine cover	✓ Inspect front differential fluid level, condition and check for leaks	✓ Inspect rear differential fluid level, condition and check for leaks



Recommended Services

Our technicians recommend the following services for your vehicle.

Original Customer Requests	Status	Cost	Deferred	Approved
A. RECALL - R61 ANTILOCK BRAKE SYSTEM MODULE		\$0.00		X
B. RECALL - R65 REPROGRAM RADIO CONTROL HEAD		\$0.00		X

Original Customer Requests	Status	Cost	Deferred	Approved
C. NAV CANNOT UNLOCK MAPS - ADVISE.		\$0.00		X
E. COMPLIMENTARY MULTI-POINT VISUAL INSPECTION		\$0.00		X
Subtotal		\$0.00		
Inspection Recommendations	Status	Cost	Deferred	Approved
Replace windshield (Found crack in windshield)	Fail	\$457.98	X	
Subtotal		\$457.98	\$457.98	
Replace cabin air filter (Found cabin air filter dirty)	Caution	\$80.26	X	See AI-15
Replace air filter (Found air filter dirty)	Caution	\$18.76	X	See AI-76
Subtotal		\$99.02	\$99.02	
Totals, Taxes and Fees		Cost	Deferred	Approved
Estimate Subtotal		\$557.00	\$557.00	\$0.00
Shop Supplies and Disposal Fees		\$25.34		\$0.00
GST		\$27.85		\$0.00
Estimate Total		\$610.19		\$0.00
For "See AI-" items  see the "Additional Information" section 				



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Passed Task	Observation	Recommendation	Done
Fill windshield washer fluid	Found washer fluid level low: Filled to proper level		
Check and adjust front tire pressure	Tire pressure was set to manufacturer specification - Check tire pressures monthly		
Check and adjust rear tire pressure	Tire pressure was set to manufacturer specification - Check tire pressures monthly		

Passed Tasks		
✓ Inspect exhaust system for leaks, damage, and loose parts	✓ Inspect for wheel bearing free play	✓ Inspect axles, driveshaft and CV joints/boots
✓ Inspect engine mounts	✓ Inspect transmission mounts	✓ Inspect fuel tank, lines, and connections
✓ Fill windshield washer fluid	✓ Check power steering fluid level and condition	✓ Check engine coolant level and condition
✓ Check brake fluid level and condition	✓ Check transmission fluid level and condition (if applicable)	✓ Inspect hazard light operation
✓ Inspect brake light operation	✓ Inspect reverse light operation	✓ Inspect taillight, turn signal, side marker, and license plate lights
✓ Inspect taillight, turn signal, and side marker assemblies for cracks and damage	✓ Inspect headlight low and high beam operation	✓ Inspect wiper and washer operation
✓ Check horn operation	✓ Inspect dash and interior lights	✓ Inspect instrument cluster warning lamps
✓ Inspect windshield wiper blades	✓ Inspect battery terminals and cables	✓ Inspect drive belts
✓ Inspect all hoses and clamps	✓ Inspect steering components	✓ Inspect engine for oil leaks
✓ Inspect transmission for leaks	✓ Inspect brake system for leaks	✓ Inspect cooling system for leaks
✓ Inspect fog/driving lights (if equipped)	✓ Inspect rear wiper blade (if applicable)	✓ Inspect steering system for leaks
✓ Check and adjust front tire pressure	✓ Check and adjust rear tire pressure	✓ Inspect wheels for damage
✓ Check power window operation	✓ Check power locking system operation	✓ Check hood strut(s)
✓ Inspect daytime running lights	✓ Inspect lower engine cover	✓ Inspect front differential fluid level, condition and check for leaks



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Original Customer Requests	Status	Cost	Deferred	Approved
A. COMPLIMENTARY MULTI-POINT VISUAL INSPECTION		\$0.00		X