Page 1 of 1





# TOWER CHRYSLER DODGE JEEP RAM

10901 MACLEOD TRAIL SOUTH · CALGARY, ALBERTA T2J 4L3 SERVICE DIRECT: (403) 225-6265 · FAX: (403) 225-6268

service@towerchrvsler.com EXPRESS LANE: (403) 225-6270 WARRANT

INV #:241245

DATE: 31MAR16

CUSTOMER NO. 388075	SERVICE ADVISOR 298 JEREM	Y RAE	TAG NO. T1119	31MAR16	INVOICE NO. 241245
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AND TO THE			27 DLR:C8025 ENG:ERE automatic transmission	-	AND RIM

PLEASE CHECK FOR CD NOT EJECTING, SOP PARTS. 48MOS 3)AP 5314 (More...)

**CAUSE: INTERNAL FAILURE** 

08600270 Radio/Telematics Gateway Module - Test Skilled)

1 Z8283417AB RADIO-MULTI

FC: 58 PART#: 68283417ZB COUNT: 0

CLAIM TYPE: W AUTH CODE:

LABOR: PARTS: 0.00 **OTHER**: 0.00 **TOTAL LINE B:** 0.00 0.0028927 RADIO CD MECHINISM FAULTY,,, REPLACED FAULTY CD FOR MECHANISM FAULTY INTERNALLY. PROGRAMMED NEW RADIO AND NOW SYSTEM PASSES TESTS. BC

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### SERVICE DEPARTMENT HOURS

(N/C)

(N/C)

MONDAY-FRIDAY 7:00 am to 6:00 pm

SATURDAY 8:30 am to 3:30 pm

#### **EXPRESS LANE HOURS**

MONDAY-FRIDAY 7:00 am to 5:00 pm SATURDAY 8:30 am to 3:30 pm

Please check if your contact information is accurate.

ALL MOPAR OEM REPLACEMENT PARTS ARE COVERED BY A 12 MONTHS, UNLIMITED METERAGE MANUFACTURER'S WARRANTY. SOME EXCLUSIONS MAY APPLY: EG. -TIRES, WEAR & MAINTENANCE ITEMS. NON-OEM PARTS ARE COVERED BY THAT MANUFACTURER WARRANTY ONLY

You agree by your signature that Tower Chrysler may retain any of your personal information we presently have on file and/or any of your personal information on this form. You acknowledge and agree that (i) we collect/use such personal information in order to provide services to you and/or to communicate with you including marketing communications and (iii) in order to carry out the foregoing purposes we may share your personal information with (a) our computing and marketing providers, such as ADP Canada Co. (b) motor manufacturers with whom we have a franchise agreement and (c) others as may be specifically allowed by applicable law. Tower Chrysler is not responsible for loss or damage for whatever reason to contents and vehicles left in our care. Permission is granted to operate the vehicle for road testing and/or inspection. Customer hereby acknowledges all services described, and indebtedness or any charges on this invoice. any charges on this invoice.

I understand that I will not be getting any parts back that were replaced. I acknowledge that warranty parts may need to be returned to Chrysler for purposes of warranty coverage. CUSTOMER'S SIGNATURE

DESCRIPTION TOTALS 0.00 LABOUR AMOUNT 0.00 PARTS AMOUNT 0.00 0.00 SUBLET 0.00 MISC. CHARGES 0.00 **TOTAL CHARGES** 0.00 LESS DEDUCTIBLE 0.00 GST PLEASE PAY THIS AMOUNT

Ask us about a service contract for your vehicle.

GST #: 809306830 RT0001 0.00

INTERNATION CON GLOBAL, LLC. EMF SERVICE LINEDICE - XSI4C - 9698062 - IMAGING

**CUSTOMER COPY** 





## WARRANTY

## TOWER CHRYSLER DODGE JEEP RAM

10901 MACLEOD TRAIL SOUTH · CALGARY, ALBERTA T2J 4L3 SERVICE DIRECT: (403) 225-6265 · FAX: (403) 225-6268

ERVICE DIRECT: (403) 225-6265 · FAX: (403) 22 service@towerchrysler.com

service@towerchrysler.com EXPRESS LANE: (403) 225-6270 INV #:239305 DATE:26FEB16

GST #: 809306830 RT0001

EXI	PRESS LANE: (4	403) 225-(	5270			9:
USTOMER NO. 88075	SERVICE ADVISOR 298 JEREMY	RAE	TAG N T58	o. <b>24</b>	INVOICE DATE 26FEB16	1NVOICE NO. 239305
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AMUR VANOR VANOR HOME	CELL PHONE		PROMISED TIM 16:00 26	IE EER16	R.O. CLOSED 26FEB16 15:40	WAR EXP. DAT
BUSINESS PHONE	COMMENTS SOLD-	STK:316686	27 DLR:C80	25 ENG:ER	В	1
XE880XXXX	TRN:D	G2 6-speed S 3)AP 5314	automatic tr	ansmission	2)AP5314727 TIRE	AND RIM
AUSE: RECALL  08R61183 Safety Recall R61 - Antilock B  and repair Inspect, Clean, and Grease ABS  Heat Shrink (3.6L Only) (2 - Skilled)  WC2 29  1 4778569 TUBE-HEAT SHRIN  1 5013781AA GREASE-DIELEC  FC: PART#: COUNT: CLAIM TYPE: W AUTH CODE: ABOR: 0.00 PARTS: 0.00 OTHER 26713 RECALL R61 ABS INSPECTION,, 08-RE COMPLETE. INSPECTED, CLEANED AND MODE  RECALL - R65 REPROGRAM RADIO CONTR  97 PARTS REQUIRED FOR THIS REPAIR ORDERED/YOUR SERVICE ADVISOR WILL  THEY ARRIVE TO SET UP AN APPOINTM CONTACTED WITHIN 7 DAYS PLEASE C	R: 0.00 T 6-11-83 1.1HR R OIFIED GROUNDS ROL HEAD WILL HAVE TO L CONTACT YO	OTAL LIN COTAL LIN DECALL R61 S. BC 29 BE DU WHEN ARE NOT	ı	(N/C) (N/C) (N/C)	SERVICE DEPART  MONDAY-F 7:00 am to  SATURI 8:30 am to  EXPRESS LAN  MONDAY-F 7:00 am to  SATURI 8:30 am to  Please checleontact info	FRIDAY 6:00 pm DAY 3:30 pm  NE HOURS FRIDAY 5:00 pm DAY 3:30 pm
ADVISOR**  IMP 29  LABOR: 0.00 PARTS: 0.00 OTHEI  26713 RECALL ORDERED FOR FAULTY RADI  C NAV CANNOT UNLOCK MAPS - ADVISE.  97 PARTS REQUIRED FOR THIS REPAIR	O R65 BC 29	T <b>OTAL LIN</b> BE	E B: \$	(N/C) <b>0.00</b>	is accu	rate.
ORDERED/YOUR SERVICE ADVISOR WILL THEY ARRIVE TO SET UP AN APPOINTM CONTACTED WITHIN 7 DAYS PLEASE OF ADVISOR**  IMP 29 LABOR: 0.00 PARTS: 0.00 OTHE 26713 RELATED TO LINE B E COMPLIMENTARY MULTI-POINT VISUAL III	L CONTACT YOU MENT**IF YOU MENT**IF YOU MENTACT YOUR  R: 0.00 1  NSPECTION	OU WHEN ARE NOT	E C: \$	(N/C) <b>0.00</b>	ALL MOPAR OEM I PARTS ARE COVE MONTHS, UNLIMIT MANUFACTURER'S SOME EXCLUSION EGTIRES, MAINTENANCE ITE PARTS ARE COVE MANUFACTURER ONL'S	ERED BY A 1 ED METERA S WARRANT S MAY APPL WEAR & EMS. NON-OI ERED BY THA I WARRANT
ou agree by your signature that Tower Chrysler may retain any of yersonal information we presently have on file and/or any of your personal information on this form. You acknowledge and agree that (i) bilect/use such personal information in order to provide services to ad/or to communicate with you including marketing communications I in order to carry out the foregoing purposes we may share yersonal information with (a) our computing and marketing providers, see ADP Canada Co. (b) motor manufacturers with whom we have anchise agreement and (c) others as may be specifically allowed oplicable law. Tower Chrysler is not responsible for loss or damage thatever reason to contents and vehicles left in our care. Permission anted to operate the vehicle for road testing and/or inspect ustomer hereby acknowledges all services described, and indebtednes by charges on this invoice.	our DESCRIP	TION	TOTA	LS		
formation on this form. You acknowledge and agree that (i) illect/use such personal information in order to provide services to defer to comprehense with you had allowed to the comprehense with you had allowed to be a such as the comprehense with your had allowed to be a such as the comprehense with your had allowed to be a such as the comprehense with your had allowed to be a such as the comprehense with	you LABOUR A				-	
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ADP Canada Co. (b) motor manufacturers with whom we have anchise agreement and (c) others as may be specifically allowed	by SUBL	ET			service cor	
plicable law. Tower Unrysler is not responsible for loss or damage hatever reason to contents and vehicles left in our care. Permission	n is MISC. CH				your ve	
anted to operate the vehicle for road testing and/or inspect istomer hereby acknowledges all services described, and indebtednes	TOTAL CH				J Your vo	1110101
ny charges on this invoice. Understand that I will not be getting any parts back that were replace	ed. I LESS DEDU					
understand that I will not be getting any parts back that were replace knowledge that warranty parts may need to be returned to Chrysler urposes of warranty coverage.	r for GS1					
TISTOMER'S SIGNATURE			600000000000000000000000000000000000000	900000000000000000000000000000000000000	(d)	

CUSTOMER'S SIGNATURE

PLEASE PAY THIS AMOUNT





## **TOWER CHRYSLER DODGE JEEP RAM**

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SERVICE DIRECT: (403) 225-6265 · FAX: (403) 225-6268

service@towerchrysler.com EXPRESS LANE: (403) 225-6270 INV #:239305

DATE: 26FEB16

CUSTOMER NO. 388075	SERVICE ADVISOR 298 JEREMY RAE	TAG NO. T5824	26FEB16	1NVOICE NO. 239305	
OKVAMOKVAMOKVAMOKVAMOKVAM	LICENCE NO. EMB536	COLOUR PAU_Granit	PO NO.	STOCK NO. 31668627	
HOKEEHONESHOKESHOXESHOXESHOXESHOXES	YEAR/MAKE/MODEL  15 DODGE JOURNEY				
HANGE HANGE SHOWER HOLD THOU AND CAN THOUSE THE CAN THOUSE THE CAN THOUSE THE CAN THE	VEHICLE IDENTIFICATION NO. 3C4PDDFG4FT522205				
SHOW ESTAMOK VAMOK VAMO	CELL PHONE	PROMISED TIME 16:00 26FEB16	R.O. CLOSED 26FEB16 15:40	WAR EXP. DATE	
THE TENEVE THOSE THOSE THOSE PHONE THOSE P		COMMENTS SOLD-STK:31668627 DLR:C8025 ENG:ERB TRN:DG2 6-speed automatic transmission 2)AP5314727 TIRE AND RIM			

FREE COMPLIMENTARY MULTI-POINT VISUAL INSPECTION 170

SERRACIN, ALVIN LIC#: 1746179

ISI

(N/C) 0.00 0.00 **OTHER:** LABOR: PARTS: 0.00 **TOTAL LINE E:** 0.00 26712 COMPLIMENTARY INSPECTION COMPLIMENTARY MULTI POINT VISUAL INSPECTION COMPLETED, TIRE PRESSURES SET AT SPECIFICATION & WASHER FLUID WAS TOPPED UP. CHECK MPI FOR INSPECTION DETAILS.

Become a fan! facebook.com/towerchrysler get useful tips and information. Learn about Service Specials and upcoming events. Send us pics of your vehicle for our Customer Album to : customerservice@towerchrysler.com Also visit our Web Site towerchrysler.com for other information and specials ......

#### SERVICE DEPARTMENT HOURS

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You agree by your signature that Tower Chrysler may retain any of your personal information we presently have on file and/or any of your personal information on this form. You acknowledge and agree that (i) we collect/use such personal information in order to provide services to you and/or to communicate with you including marketing communications and (ii) in order to carry out the foregoing purposes we may share your personal information with (a) our computing and marketing providers, such as ADP Canada Co. (b) motor manufacturers with whom we have a franchise agreement and (c) others as may be specifically allowed by applicable law. Tower Chrysler is not responsible for loss or damage for whatever reason to contents and vehicles left in our care. Permission is granted to operate the vehicle for road testing and/or inspection. Customer hereby acknowledges all services described, and indebtedness or any charges on this invoice. You agree by your signature that Tower Chrysler may retain any of your

I understand that I will not be getting any parts back that were replaced. I acknowledge that warranty parts may need to be returned to Chrysler for purposes of warranty coverage. CUSTOMER'S SIGNATURE

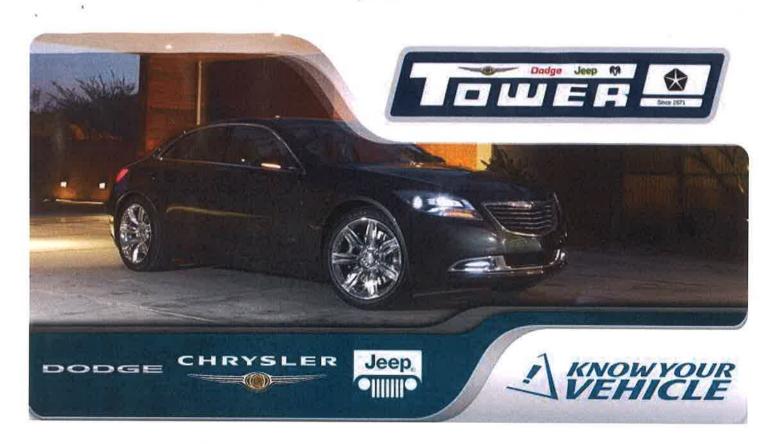
11 2014 CDK Global, LLC EMF SERVICE HYSOLGE; \$514C - 9598062 - IMAGING

DESCRIPTION	TOTALS	
LABOUR AMOUNT	0.00	
PARTS AMOUNT	0.00	
	0.00	
SUBLET	0.00	
MISC. CHARGES	0.00	
TOTAL CHARGES	0.00	
LESS DEDUCTIBLE	0.00	
GST	0.00	
PLEASE PAY THIS AMOUNT	0.00	

Ask us about a service contract for your vehicle.

GST #: 809306830 RT0001

**CUSTOMER COPY** 



### OUR VALUED CUSTOMER



### Jeremy Rae

Service Consultant JRAE@TOWERCHRYSLER.COM - (403) 225-6267

### A. Serracin

Certified Technician

### YOUR VEHICLE

<b>Year</b> 2015		Make Dodge		Model Engine Type JOURNEY		Engine Type
Odomo		VIN #	<del>#</del>	License #		Date
26,71	1	3C4PDDFG4F	T522205			2/26/2016

- Check engine oil level and condition
- / Inspect hazlard light operation
- Inspect taillight, turn signal, side marker,

  and license plate lights
- Inspect wiper and washer operation
- Inspect dash and interior lights
- Perform battery performance test
- Inspect drive belts
- / Inspect engine for oil leaks
- ✓ Inspect cooling system for leaks
- Inspect steering system for leaks
- Right front tire tread depth
- Check and adjust rear tire pressure
- Check power locking system operation
- Inspect daytime running lights
- Inspect transfer case fluid level, condition and check for leaks

- Check engine coolant level and condition
- ✓ Inspect brake light operation
  - Inspect taillight, turn signal, and side
- marker assemblies for cracks and damage
- Check horn operation
- Inspect instrument cluster warning lamps
- Inspect battery terminals and cables
- Inspect all hoses and clamps
- Inspect transmission for leaks
- ✓ Inspect fog/driving lights (if equipped)
- ✓ Left front tire tread depth
- Right rear tire tread depth
- Inspect wheels for damage
- Inspect overall tire wear and condition
- Inspect lower engine cover

- Check brake fluid level and condition
- Inspect reverse light operation
- Inspect headlight low and high beam 
  operation
- Inspect heat and air conditioning operation
- Inspect windshield wiper blades
- Inspect cabin air (HEPA/micro) filter (if equipped)
- Inspect steering components
- Inspect brake system for leaks
- Inspect rear wiper blade (if applicable)
- Left rear tire tread depth
- Check and adjust front tire pressure
- Check power window operation
- Check hood strut(s)
- Inspect front differential fluid level, condition and check for leaks

Additional Observations	Recommendation
BRAKES IN NEED OF SERVICE	SERVICE FRONT AND REAR BRAKES



Our technicians recommend the following services for your vehicle.

Original Customer Requests	J. Ho	Status	Cost	Deferred	Approved
A. T47 RECALL/MISCELLANEOUS: STEERING WHEEL WIRING			\$0.00		X
B. COMPLIMENTARY MULTI-POINT VISUAL INSPECT	ION		\$0.00		X
C. WINDSHEILD CRACKED/ \$349.95			\$0.00		X
Subtotal	1		\$0.00		
Inspection & Additional Recommendations	Insp	Status	Cost	Deferred	Approved
Replace windshield (Found crack in windshield)	x	Fail	\$349.95	X	1/1
Subtotal	48		\$349.95	\$349.95	
Perform rear differential service (Service based upon factory recommended time/mileage maintenance)	x	Caution	\$220.00	х	See AI-43

RO#: 270573

Inspection & Additional Recommendations	Insp	Status	Cost	Deferred	Approved
Perform transmission fluid exchange service (Found transmission fluid is discolored)	x	Caution	\$330.00	X	See AI-158
SERVICE FRONT AND REAR BRAKES (BRAKES IN NEED OF SERVICE)		Caution	\$198.95	X	
Subtotal			\$748.95	\$748.95	ordings and
Totals, Taxes and Fees	39 F (F		Cost	Deferred	Approved
Estimate Subtotal			\$1,098.90	\$1,098.90	\$0.00
Shop Supplies and Disposal Fees			\$60.00		\$0.00
GST			\$54.95		\$0.00
Estimate Total			\$1,213.85		\$0.00
For "See AI-" items see the "Additional Info	ormatio	on" section			

## **Additional Information**

Below is information we feel would help you better understand some of the reasons for taking preventive maintenance steps -- steps that help to ensure the reliability and safety of your vehicle for you and your family.

<sup>\*\*</sup> The following section may contain instructions for servicing various components of your vehicle. These are an overview of the process that will be performed by a skilled technician in our shop. They are not intended to be a guide for a "do-it-yourself" operation.

-) \		
	Passed Tasks	
Inspect exhaust system for leaks, damage, and loose parts	Inspect for wheel bearing free play	Inspect axles, driveshaft and CV joints/boots
Inspect engine mounts	/ Inspect transmission mounts	Inspect fuel tank, lines, and connections
Fill windshield washer fluid	Check power steering fluid level and condition	Check engine oil level and condition
Check engine coolant level and condition	Check brake fluid level and condition	Check transmission fluid level and condition (if applicable)
Inspect hazard light operation	Inspect brake light operation	Inspect reverse light operation
Inspect taillight, turn signal, side market and license plate lights	Inspect taillight, turn signal, and side marker assemblies for cracks and damage	Inspect headlight low and high beam operation
Inspect wiper and washer operation	Check horn operation	Inspect heat and air conditioning operation
Inspect dash and interior lights	Inspect instrument cluster warning lamps	Inspect windshield wiper blades
Perform battery performance test	Inspect battery terminals and cables	Inspect drive belts
Inspect all hoses and clamps	Inspect steering components	Inspect engine for oil leaks
Inspect transmission for leaks	Inspect brake system for leaks	Inspect cooling system for leaks
Inspect fog/driving lights (if equipped)	Inspect rear wiper blade (if applicable)	Inspect steering system for leaks
✓ Left front tire tread depth	Right front tire tread depth	Check and adjust front tire pressure
Check and adjust rear tire pressure	Inspect wheels for damage	Check power window operation
Check power locking system operation	✓ Check hood strut(s)	Inspect daytime running lights
Inspect lower engine cover	Inspect front differential fluid level, condition and check for leaks	Inspect rear differential fluid level, condition and check for leaks



Our technicians recommend the following services for your vehicle.

Original Customer Requests	Status	Cost	Deferred	Approved
A. RECALL/MISCELLANEOUS- S08 POWER STEERING RETURN HOSE AND FLUID COOLER		\$0.00		X
B. GUEST DECLINED A/C DEODERIZE SERVICE		\$0.00		X
C. COMPLIMENTARY MULTI-POINT VISUAL INSPECTION		\$0.00		X
Subtotal		\$0.00		
Inspection Recommendations	Status	Cost	Deferred	Approved
Replace windshield (Found crack in windshield)	Fail	\$462.93	X	
Subtotal		\$462.93	\$462.93	

Inspection Recommendations <sup>1</sup>	Status	Cost	Deferred	Approved .
Replace cabin air filter (Found cabin air filter dirty)	Caution	\$81.85	X	See Al-15
Replace air filter (Found air filter dirty)	Caution	\$18.76		X
Subtotal		\$100.61	\$81.85	\$18.76
Totals, Taxes and Fees		Cost	Deferred	Approved
Estimate Subtotal		\$563.54	\$544.78	\$18.76
Shop Supplies and Disposal Fees		\$26.03		\$0.00
GST		\$28.18		\$0.94
Estimate Total		\$617.75		\$19.70
For "See AI-" items see the "Additional Inform	nation" section			

## Additional Information

Below is information we feel would help you better understand some of the reasons for taking preventive maintenance steps -- steps that help to ensure the reliability and safety of your vehicle for you and your family.

\*\* The following section may contain instructions for servicing various components of your vehicle. These are an overview of the process that will be performed by a skilled technician in our shop. They are not intended to be a guide for a "do-it-yourself" operation.

### Cabin filter replacement

### **Operation Description:**

Access the cabin or pollen filter according to the vehicle manufacturer's service information. This usually involves opening the glove box and removing the bolt to lower the door. Remove the old cabin air filter from its housing. Replace with new cabin air filter. Replace the bolt to attach the glove box door. Close the glove box door. Clean the housing of all dust and debris. Install the new pollen filter into its housing.

### Significance:

The cabin or pollen filter is designed to filter out dust, pollen and other particles that would normally make their way into your vehicle through the heating, ventilation and air conditioning (HVAC) systems. Pollen filters work very well, but need to be replaced as part of a scheduled maintenance program. Restricted and dirty pollen filters put a strain on the blower motor, which can cause it to be excessively noisy and even fail prematurely. This kind of strain on a blower motor can also cause problems with the vehicle wiring and electrical system, due to the excessive amperage required for the blower motor to function. Replacing the blower motor can be very expensive on some vehicles.





A dirty and clogged cabin air filter



A clean cabin air filter

Passed Task	Observation	Recommendation	Done
Inspect overall fire wear and condition	All tires require inspection next service		

	W- W	
	Passed Tasks	
Inspect exhaust system for leaks, damage, and loose parts	Inspect for wheel bearing free play	Inspect axles, driveshaft and CV joints/boots
Inspect engine mounts	/ Inspect transmission mounts	Inspect fuel tank, lines, and connections
Fill windshield washer fluid	Check power steering fluid level and condition	Check engine oil level and condition
Check engine coolant level and condition	Check brake fluid level and condition	Check transmission fluid level and condition (if applicable)
Inspect hazard light operation	Inspect brake light operation	Inspect reverse light operation
Inspect taillight, turn signal, side marker and license plate lights	Inspect taillight, turn signal, and side marker assemblies for cracks and damage	Inspect headlight low and high beam operation
Inspect wiper and washer operation	Check horn operation	Inspect heat and air conditioning operation
Inspect dash and interior lights	Inspect instrument cluster warning lamps	Inspect windshield wiper blades
✓ Perform battery performance test	Inspect battery terminals and cables	✓ Inspect drive belts
Inspect all hoses and clamps	Inspect steering components	✓ Inspect engine for oil leaks
Inspect transmission for leaks	Inspect brake system for leaks	Inspect cooling system for leaks
✓ Inspect fog/driving lights (if equipped)	✓ Inspect rear wiper blade (if applicable)	✓ Inspect steering system for leaks
✓ Left front tire tread depth	✓ Left rear tire tread depth	Right front tire tread depth
✓ Right rear tire tread depth	Check and adjust front tire pressure	Check and adjust rear tire pressure
Inspect wheels for damage	Check power window operation	Check power locking system operation
Inspect overall tire wear and condition	Check hood strut(s)	✓ Inspect daytime running lights
Inspect lower engine cover	Inspect front differential fluid level, condition and check for leaks	Inspect rear differential fluid level, condition and check for leaks



Our technicians recommend the following services for your vehicle.

Original Customer Requests	Status	Cost	Deferred	Approved
A. RECALL - R61 ANTILOCK BRAKE SYSTEM MODULE		\$0.00		X
B. RECALL - R65 REPROGRAM RADIO CONTROL HEAD		\$0.00		X

Original Customer Requests	Status	Cost	Deferred	Approved
C. NAV CANNOT UNLOCK MAPS - ADVISE.		\$0.00		X
E. COMPLIMENTARY MULTI-POINT VISUAL INSPECTION		\$0.00	is.	X
Subtotal		\$0.00		
Inspection Recommendations	Status	Cost	Deferred	Approved
Replace windshield (Found crack in windshield)	Fail	\$457.98	X	
Subtotal		\$457.98	\$457.98	
Replace cabin air filter (Found cabin air filter dirty)	Caution	\$80.26	X	See AI-15
Replace air filter (Found air filter dirty)	Caution	\$18.76	X	See Al-76
Subtotal		\$99.02	\$99.02	
Totals, Taxes and Fees	HAT ALL PROPERTY OF THE PARTY O	Cost	Deferred	Approved
Estimate Subtotal		\$557.00	\$557.00	\$0.00
Shop Supplies and Disposal Fees		\$25.34		\$0.00
GST		\$27.85		\$0.00
Estimate Total		\$610.19		\$0.00

# Additional Information

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Passed Task	Observation	Recommendation	Done
Fill windshield washer fluid	Found washer fluid level low: Filled to proper level		
Check and adjust front tire pressure	Tire pressure was set to manufacturer specification - Check tire pressures monthly		
Check and adjust rear tire pressure	Tire pressure was set to manufacturer specification - Check tire pressures monthly		

Passed Tasks				
Inspect exhaust system for leaks, damage, and loose parts	Inspect for wheel bearing free play	Inspect axles, driveshaft and CV joints/boots		
✓ Inspect engine mounts	Inspect transmission mounts	Inspect fuel tank, lines, and connections		
Fill windshield washer fluid	Check power steering fluid level and condition	Check engine coolant level and condition		
Check brake fluid level and condition	Check transmission fluid level and condition (if applicable)	Inspect hazard light operation		
Inspect brake light operation	Inspect reverse light operation	Inspect taillight, turn signal, side marker, and license plate lights		
Inspect taillight, turn signal, and side  marker assemblies for cracks and damage	Inspect headlight low and high beam operation	Inspect wiper and washer operation		
Check horn operation	Inspect dash and interior lights	Inspect instrument cluster warning lamps		
Inspect windshield wiper blades	Inspect battery terminals and cables	✓ Inspect drive belts		
Inspect all hoses and clamps	Inspect steering components	✓ Inspect engine for oil leaks		
Inspect transmission for leaks	Inspect brake system for leaks	Inspect cooling system for leaks		
Inspect fog/driving lights (if equipped)	Inspect rear wiper blade (if applicable)	Inspect steering system for leaks		
Check and adjust front tire pressure	Check and adjust rear tire pressure	Inspect wheels for damage		
Check power window operation	Check power locking system operation	✓ Check hood strut(s)		
Inspect daytime running lights	Inspect lower engine cover	Inspect front differential fluid level, condition and check for leaks		



Our technicians recommend the following services for your vehicle.

Original Customer Requests	Status	Cost	Deferred	Approved
A. COMPLIMENTARY MULTI-POINT VISUAL INSPECTION		\$0.00		X