



10901 MACLEOD TRAIL SOUTH · CALGARY, ALBERTA T2J 4L3
SERVICE DIRECT: (403) 225-6265 · FAX: (403) 225-6268

service@towerchrysler.com
EXPRESS LANE: (403) 225-6270

INV #:291696

DATE:28DEC18

CUSTOMER NO. 388075		SERVICE ADVISOR 352 JOHN YACHUK		TAG NO. T5977	INVOICE DATE 28DEC18	INVOICE NO. 291696
JKVAMOKVAMJKVAMOKVAMOKVAMOKVAM JOKEHSHOXESHOXESHOXESHOXESHOXE JKVAMOKVAMOKVAMOKVAMOKVAMOKVAM 1JOKEHSHOXESHOXESHOXESHOXESHOXE JKVAMOKVAMOKVAMOKVAMOKVAMOKVAM CALLER NAME: TONY JOHNSON JOKEHSHOXESHOXESHOXESHOXESHOXE JKVAMOKVAMOKVAMOKVAMOKVAMOKVAM EMILY JOHNSON JOKEHSHOXESHOXESHOXESHOXESHOXE JKVAMOKVAMOKVAMOKVAMOKVAMOKVAM HOME PHONE: 408-288-0000 JOKEHSHOXESHOXESHOXESHOXESHOXE JKVAMOKVAMOKVAMOKVAMOKVAMOKVAM		LICENCE NO. EMB536	COLOUR PAU Granit	PO NO.	STOCK NO. 31668627	
		YEAR/MAKE/MODEL 15 DODGE JOURNEY		KM IN 86325	KM OUT 86326	
		VEHICLE IDENTIFICATION NO. 3C4PDDFG4FT522205		R.O. OPENED 28DEC18 08:33	IN SERVICE DATE 29NOV14	
		CELL PHONE	PROMISED TIME 14:00 28DEC18	R.O. CLOSED 28DEC18 10:17	WAR EXP. DATE	
BUSINESS PHONE		COMMENTS SOLD-STK:31668627 DLR:C8025 ENG:ERB TRN:DG2 6-speed automatic transmission 2)AP5314727 TIRE AND RIM				

Also visit our Web Site towerchrysler.com
for other information and specials.....

MONDAY-FRIDAY
7:00 am to 6:00 pm

SATURDAY
8:30 am to 3:30 pm

MONDAY-FRIDAY
7:00 am to 5:00 pm

SATURDAY
8:30 am to 3:30 pm

Please check if your contact information is accurate.

ALL MOPAR OEM REPLACEMENT PARTS ARE COVERED BY A 12 MONTHS, UNLIMITED METERAGE MANUFACTURER'S WARRANTY. SOME EXCLUSIONS MAY APPLY:
EG. -TIRES, WEAR & MAINTENANCE ITEMS. NON-OEM PARTS ARE COVERED BY THAT MANUFACTURER WARRANTY ONLY

You agree by your signature that Tower Chrysler may retain any of your personal information we presently have on file and/or any of your personal information on this form. You acknowledge and agree that (i) we collect/use such personal information in order to provide services to you and/or to communicate with you including marketing communications and (ii) in order to carry out the foregoing purposes we may share your personal information with (a) our computing and marketing providers, such as ADP Canada Co. (b) motor manufacturers with whom we have a franchise agreement and (c) others as may be specifically allowed by applicable law. Tower Chrysler is not responsible for loss or damage for whatever reason to contents and vehicles left in our care. Permission is granted to operate the vehicle for road testing and/or inspection. Customer hereby acknowledges all services described, and indebtedness or any charges on this invoice. I understand that I will not be getting any parts back that were replaced. I acknowledge that warranty parts may need to be returned to Chrysler for purposes of warranty coverage.	DESCRIPTION	TOTALS	Ask us about a service contract for your vehicle.
	LABOUR AMOUNT	189.99	
	PARTS AMOUNT	137.14	
		0.00	
	SUBLET	0.00	
	MISC. CHARGES	25.90	
	TOTAL CHARGES	353.03	
	LESS DEDUCTIBLE	0.00	
	GST	17.66	
CUSTOMER'S SIGNATURE	PLEASE PAY THIS AMOUNT	370.69	GST #: 809306830 RT0001
X			



OUR VALUED CUSTOMER



John Yachuk

Service Consultant

jyachuk@towerchrysler.com - 4032256198

S. Stevens

Certified Technician

YOUR VEHICLE

Year	Make	Model	Engine Type
2015	Dodge	JOURNEY	
Odometer	VIN #	License #	Date
86,325	3C4PDDFG4FT522205		28/12/2015



Original Customer Requests

The following is what you requested we perform or investigate regarding your vehicle:

- ✓ A. AUTO TRANS FLUID EXCHANGE SERVICE
- ✓ B. RECALL/MISCELLANEOUS // U4914-18MY JC/JF CAN BUS



Package Results

Tower Chrysler COMPLIMENTRY MultiPo1nt Inspection (FREE)

Failed Task	Observation	Recommendation	Done
Inspect air filter	Found air filter excessively dirty	Replace air filter	
Inspect cabin air (HEPA/micro) filter (if equipped)	Found cabin air filter excessively dirty	Replace cabin air filter	
Inspect windshield for cracks, chips and pitting	Found crack in windshield	Replace windshield	

Cautioned Task	Observation	Recommendation	Done
Check brake fluid level and condition	• Service based upon factory recommended time/mileage maintenance • Found brake fluid dirty/contaminated	• Perform brake system fluid exchange • Diagnose brake fluid leak	
Inspect rear differential fluid level, condition and check for leaks	• Service based upon factory recommended time/mileage maintenance • Found rear differential fluid to be dirty/contaminated	Perform rear differential service	

Passed Task	Observation	Recommendation	Done
Fill windshield washer fluid	Found washer fluid level low: Filled to proper level		
Left front tire tread depth	Left front tire tread measures 10/32": Inspect tire next service		
Left rear tire tread depth	Left rear tire tread measures 10/32": Inspect tire next service		
Right front tire tread depth	Right front tire tread measures 10/32": Inspect tire next service		
Right rear tire tread depth	Right rear tire tread measures 10/32": Inspect tire next service		

Passed Task	Observation	Recommendation	Done
Check and adjust front tire pressure	Tire pressure was set to manufacturer specification - Check tire pressures monthly		
Check and adjust rear tire pressure	Tire pressure was set to manufacturer specification - Check tire pressures monthly		
Inspect overall tire wear and condition	All tires require inspection next service		

Passed Tasks		
✓ Inspect exhaust system for leaks, damage, and loose parts	✓ Inspect for wheel bearing free play	✓ Inspect axles, driveshaft and CV joints/boots
✓ Inspect engine mounts	✓ Inspect transmission mounts	✓ Inspect fuel tank, lines, and connections
✓ Fill windshield washer fluid	✓ Check power steering fluid level and condition	✓ Check engine oil level and condition
✓ Check engine coolant level and condition	✓ Check transmission fluid level and condition (if applicable)	✓ Inspect hazard light operation
✓ Inspect brake light operation	✓ Inspect reverse light operation	✓ Inspect taillight, turn signal, side marker, and license plate lights
✓ Inspect taillight, turn signal, and side marker assemblies for cracks and damage	✓ Inspect headlight low and high beam operation	✓ Inspect wiper and washer operation
✓ Check horn operation	✓ Inspect heat and air conditioning operation	✓ Inspect dash and interior lights
✓ Inspect instrument cluster warning lamps	✓ Inspect windshield wiper blades	✓ Perform battery performance test
✓ Inspect battery terminals and cables	✓ Inspect drive belts	✓ Inspect all hoses and clamps
✓ Inspect steering components	✓ Inspect engine for oil leaks	✓ Inspect transmission for leaks
✓ Inspect brake system for leaks	✓ Inspect cooling system for leaks	✓ Inspect fog/driving lights (if equipped)
✓ Inspect rear wiper blade (if applicable)	✓ Inspect steering system for leaks	✓ Left front tire tread depth
✓ Left rear tire tread depth	✓ Right front tire tread depth	✓ Right rear tire tread depth
✓ Check and adjust front tire pressure	✓ Check and adjust rear tire pressure	✓ Inspect wheels for damage
✓ Check power window operation	✓ Check power locking system operation	✓ Inspect overall tire wear and condition
✓ Check hood strut(s)	✓ Inspect daytime running lights	✓ Inspect lower engine cover
✓ Inspect front differential fluid level, condition and check for leaks	✓ Inspect transfer case fluid level, condition and check for leaks	



Recommended Services

Our technicians recommend the following services for your vehicle.

Original Customer Requests	Status	Cost	Deferred	Approved
A. AUTO TRANS FLUID EXCHANGE SERVICE		\$369.95		X
B. RECALL/MISCELLANEOUS // U4914-18MY JC/JF CAN BUS		\$0.00		X
Subtotal		\$369.95		\$369.95
Inspection Recommendations	Status	Cost	Deferred	Approved
Replace windshield (Found crack in windshield)	Fail	\$350.00	X	
Replace cabin air filter (Found cabin air filter excessively dirty)	Fail	\$90.99	X	See AI-15
Replace air filter (Found air filter excessively dirty)	Fail	\$53.00	X	See AI-76
Subtotal		\$493.99	\$493.99	
Perform brake system fluid exchange (Found brake fluid dirty/contaminated)	Caution	\$200.00	X	See AI-4
Perform rear differential service (Found rear differential fluid to be dirty/contaminated)	Caution	\$250.00	X	See AI-43
Subtotal		\$450.00	\$450.00	
Totals, Taxes and Fees		Cost	Deferred	Approved
Estimate Subtotal		\$1,313.94	\$943.99	\$369.95
Shop Supplies and Disposal Fees		\$20.78		\$0.00
GST		\$65.70		\$18.50
Estimate Total		\$1,400.42		\$388.45
For "See AI-" items  see the "Additional Information" section 				



Additional Information

Below is information we feel would help you better understand some of the reasons for taking preventive maintenance steps -- steps that help to ensure the reliability and safety of your vehicle for you and your family.

** The following section may contain instructions for servicing various components of your vehicle. These are an overview of the process that will be performed by a skilled technician in our shop. They are not intended to be a guide for a "do-it-yourself" operation.



DATE: 20 NOV 19

CUSTOMER NO. 388075	SERVICE ADVISOR 400 RUSSELL HODGES	TAG NO. T2996	INVOICE DATE 20NOV19	INVOICE NO. 306451
	LICENCE NO. EMB536	COLOUR PAU Granit	PO NO.	STOCK NO. 31668627
	YEAR/MAKE/MODEL 15 DODGE JOURNEY	KM IN 101013	KM OUT 101014	
	VEHICLE IDENTIFICATION NO. 3C4PDDFG4FT522205	R.O. OPENED 20NOV19 08:37	IN SERVICE DATE 29NOV14	
	CELL PHONE	PROMISED TIME 14:00 20NOV19	R.O. CLOSED 20NOV19 11:35	WAR EXP. DATE
	COMMENTS SOLD-STK:31668627 DLR:C8025 ENG:ERB TRN:DG2 6-speed automatic transmission 1)**CREDIT OF \$104.00 FOR			

Become a fan! [facebook.com/towerchrysler](https://www.facebook.com/towerchrysler) get useful tips and information. Learn about Service Specials and upcoming events. Send us pics of your vehicle for our Customer Album to : customerservice@towerchrysler.com

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EG. -TIRES, WEAR & MAINTENANCE ITEMS. NON-OEM PARTS ARE COVERED BY THAT MANUFACTURER WARRANTY ONLY

You agree by your signature that Tower Chrysler may retain any of your personal information we presently have on file and/or any of your personal information on this form. You acknowledge and agree that (i) we collect/use such personal information in order to provide services to you and/or to communicate with you including marketing communications and (ii) in order to carry out the foregoing purposes we may share your personal information with (a) our computing and marketing providers, such as ADP Canada Co. (b) motor manufacturers with whom we have a franchise agreement and (c) others as may be specifically allowed by applicable law. Tower Chrysler is not responsible for loss or damage for whatever reason to contents and vehicles left in our care. Permission is granted to operate the vehicle for road testing and/or inspection. Customer hereby acknowledges all services described, and indebtedness or any charges on this invoice. I understand that I will not be getting any parts back that were replaced. I acknowledge that warranty parts may need to be returned to Chrysler for purposes of warranty coverage.	DESCRIPTION	TOTALS	Ask us about a service contract for your vehicle.
	LABOUR AMOUNT		
	PARTS AMOUNT		
	SUBLET		
	MISC. CHARGES		
	TOTAL CHARGES		
	LESS DEDUCTIBLE		
	GST		
CUSTOMER'S SIGNATURE	PLEASE PAY THIS AMOUNT		GST #: 809306830 RT0001
X			

CUSTOMER COPY

INVOICE

Page 2 of 2



TOWER DODGE

10901 MACLEOD TRAIL SOUTH · CALGARY, ALBERTA T2J 4L3

SERVICE DIRECT: (403) 225-6265 · FAX: (403) 225-6268

service@towerchrysler.com

EXPRESS LANE: (403) 225-6270

INV #:306451

DATE:20NOV19

CUSTOMER NO. 388075	SERVICE ADVISOR 400 RUSSELL HODGES	TAG NO. T2996	INVOICE DATE 20NOV19	INVOICE NO. 306451
	LICENCE NO. EMB536	COLOUR PAU Granit	PO NO.	STOCK NO. 31668627
	YEAR/MAKE/MODEL 15 DODGE JOURNEY		KM IN 101013	KM OUT 101014
	VEHICLE IDENTIFICATION NO. 3C4PDDFG4FT522205		R.O. OPENED 20NOV19 08:37	IN SERVICE DATE 29NOV14
	CELL PHONE	PROMISED TIME 14:00 20NOV19	R.O. CLOSED 20NOV19 11:35	WAR EXP. DATE
	COMMENTS SOLD-STK:31668627 DLR:C8025 ENG:ERB TRN:DG2 6-speed automatic transmission 1)** CREDIT OF \$104.00 FOR FUTURE WORK**LM**23 JAN 1 (More...)			

Also visit our Web Site towerchrysler.com
for other information and specials.....

SERVICE DEPARTMENT HOURS

MONDAY-FRIDAY
7:00 am to 6:00 pm

SATURDAY
8:30 am to 3:30 pm

EXPRESS LANE HOURS

MONDAY-FRIDAY
7:00 am to 5:00 pm

SATURDAY
8:30 am to 3:30 pm

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MANUFACTURER'S WARRANTY.
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PARTS ARE COVERED BY THAT
MANUFACTURER WARRANTY
ONLY

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I understand that I will not be getting any parts back that were replaced. I acknowledge that warranty parts may need to be returned to Chrysler for purposes of warranty coverage.

CUSTOMER'S SIGNATURE

X

DESCRIPTION

TOTALS

LABOUR AMOUNT	319.90
PARTS AMOUNT	0.00
	0.00
SUBLET	0.00
MISC. CHARGES	41.59
TOTAL CHARGES	361.49
LESS DEDUCTIBLE	0.00
GST	18.08

PLEASE PAY THIS AMOUNT

379.57

GST #: 809306830 RT0001

Ask us about a
service contract for
your vehicle.

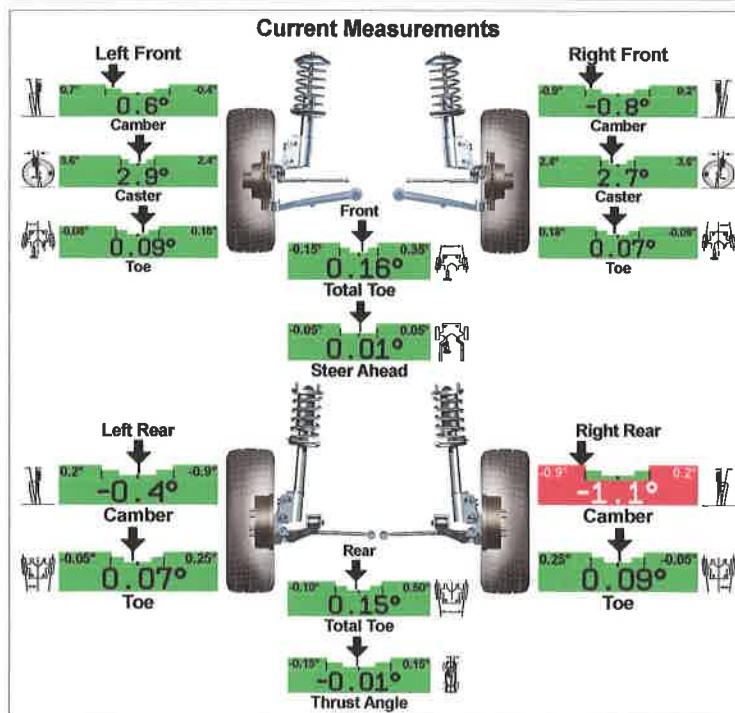
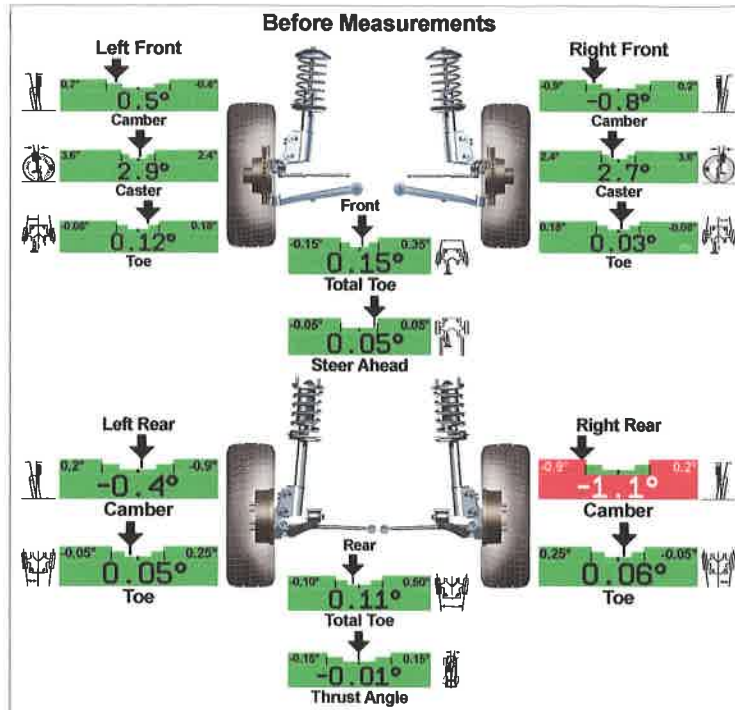
Tower Chrysler
10901 Macleod Trail South
Calgary Alberta
T2J 4L3
Phone # 403-225-6270



3C4PDDFG4FT522205

Work Order:
Last Name:
VIN: 3C4PDDFG4FT522205
Year: 15
Technician: 68
Mileage: 101014
Date: 8/30/12 12:06 AM

Dodge / Ram / SRT 2011-19 Journey 4X4





COURTESY

CHRYSLER DODGE JEEP RAM

Calgary C Motors LP by its General Partner
AutoCanada Calgary C Motors GP Inc.

125 Glendee Circle S.E. Calgary, Alberta T2H 2S8
Parts Direct (403) 255-2004 Toll Free 1-800-284-6513 Fax (403) 259-2428

PRIVACY NOTICE

I acknowledge that I have read the Privacy Notice on the back of this document.
Based on reading this Privacy Notice, I do not want to receive updates and information
regarding products and services from Dealer and/or Dealer's Parent Organization.

DATE ENTERED 29 MAY 18	YOUR ORDER NO.	DATE SHIPPED 29 MAY 18	INVOICE DATE 29 MAY 18	INVOICE NUMBER 704755
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ACCOUNT NO. 10
CASH SALE

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PAGE 1 OF 1

SHIP VIA			SLSM. 570	B/L NO.	TERMS RETAIL CASH		F.O.B. POINT CALGARY, AB	
ORD	QUANTITY SHIP	R.O.	PART NO.	DESCRIPTION	LIST	NET	AMOUNT	
1	1	0	L0003157	\$BULB 05A7B	11.22	11.22	11.22	No exchanges or credits without this invoice. A Handling Charge will be made on returned goods supplied as ordered. All Goods presumed acceptable for return must be in saleable condition and unused. No Credit for any part that has been installed. Electrical parts and special order items are not returnable. Service charge of 2% per month (24% per annum) charged on past due accounts.
			RCASH					
					PARTS		11.22	
					SUBLET			
					FREIGHT		0.00	
					SALES TAX		0.56	
					TOTAL		\$11.78	
CUSTOMER'S SIGNATURE X								

08:27

G.S.T. VENDOR NO 81801 6446 RT0001



COURTESY

CHRYSLER DODGE JEEP RAM

Calgary C Motors LP by its General Partner
AutoCanada Calgary C Motors GP Inc.

125 Glendeer Circle S.E. Calgary, Alberta T2H 2S8
Parts Direct (403) 255-2004 Toll Free 1-800-284-6513 Fax (403) 259-2428

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DATE ENTERED 29 MAY 18	YOUR ORDER NO.	DATE SHIPPED 29 MAY 18	INVOICE DATE 29 MAY 18	INVOICE NUMBER 704756
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ACCOUNT NO. 10
CASH SALE

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PAGE 1 OF 1

SHIP VIA			SLSM. 570	B/L NO.	TERMS RETAIL CASH		F.O.B. POINT CALGARY, AB	
ORD	QUANTITY SHIP	R.D.	PART NO.	DESCRIPTION	LIST	NET	AMOUNT	
1	1	0	L003757A	\$BULB 05A8I	7.62	7.62	7.62	No exchanges or credits without this invoice. A Handling Charge will be made on returned goods supplied as ordered. All Goods presumed acceptable for return must be in saleable condition and unused. No Credit for any part that has been installed. Electrical parts and special order items are not returnable. Service charge of 2% per month (24% per annum) charged on past due accounts.
-1	-1	0	L0003157	\$BULB 05A7B	11.22	11.22	-11.22	
			RCASH					
							PARTS	-3.60
							SUBLET	
							FREIGHT	0.00
							SALES TAX	-0.18
							TOTAL	\$-3.78
CUSTOMER'S SIGNATURE X								

CREDIT

08:29

G.S.T. VENDOR NO 81801 6446 RT0001

Page 1 of 2
DUPLICATE 1



10901 MACLEOD TRAIL SOUTH · CALGARY, ALBERTA T2J 4L3
SERVICE DIRECT: (403) 225-6265 · FAX: (403) 225-6268

INV #:245625

DATE: 13JUN16

CUSTOMER NO. 388075	SERVICE ADVISOR 337 NADER ISHAQ	TAG NO. T1447	INVOICE DATE 13JUN16	INVOICE NO. 245625
KVAMOKVAMOKVAMOKVAMOKVAN KVESHOXESHOXESHOXESHOXE JUN13 12:00PM AMOKVAMOKVAMOKVAN 1234567890 KVESHOXESHOXESHOXE CAGE CODE AB CDEFGHIJ OKVAMOKVAM VIN HANSENHSHKHESL EMO... CON... OKVAM JUN13 12:00PM KVESHOXESHOXE 405-241-0900 VAMOK	LICENCE NO. EMB536	COLOUR PAU Granit	PO NO.	STOCK NO. 31668627
	YEAR/MAKE/MODEL 15 DODGE JOURNEY		KM IN 33697	KM OUT 33699
	VEHICLE IDENTIFICATION NO. 3C4PDDFG4FT522205		R.O. OPENED 13JUN16 10:09	IN SERVICE DATE 29NOV14
	CELL PHONE	PROMISED TIME 15:00 13JUN16	R.O. CLOSED 13JUN16 16:17	WAR EXP. DATE
BUSINESS PHONE	COMMENTS SOLD-STK:31668627 DLR:C8025 ENG:ERB TRN:DG2 6-speed automatic transmission 2/AP5314727 TIRE AND RIM			

33698 REPLACED ENGINE AIR FILTER CLEANER ELEMENT PER MANUFACTURES

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	LABOUR AMOUNT		
	PARTS AMOUNT		
	SUBLET		
	MISC. CHARGES		
	TOTAL CHARGES		
	LESS DEDUCTIBLE		
	GST		
CUSTOMER'S SIGNATURE	PLEASE PAY THIS AMOUNT		GST #: 809306830 RT0001
X			

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Page 2 of 2

DUPLICATE 1



TOWERCHRYSLER.COM

TOWER CHRYSLER DODGE JEEP RAM

10901 MACLEOD TRAIL SOUTH · CALGARY, ALBERTA T2J 4L3

SERVICE DIRECT: (403) 225-6265 · FAX: (403) 225-6268

service@towerchrysler.com

EXPRESS LANE: (403) 225-6270



INV #:245625

DATE:13JUN16

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	LICENCE NO. EMB536	COLOUR PAU Granit	PO NO.	STOCK NO. 31668627
	YEAR/MAKE/MODEL 15 DODGE JOURNEY		KM IN 33697	KM OUT 33699
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	CELL PHONE	PROMISED TIME 15:00 13JUN16	R.O. CLOSED 13JUN16 16:17	WAR EXP. DATE
BUSINESS PHONE	COMMENTS SOLD-STK:31668627 DLR:C8025 ENG:ERB TRN:DG2 6-speed automatic transmission 2)AP5314727 TIRE AND RIM 48MOS 3)AP 5314 (More...)			

SPECIFICATIONS.

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us pics of your vehicle for our Customer
Album to : customerservice@towerchrysler.com
Also visit our Web Site towerchrysler.com
for other information and specials.....*

SERVICE DEPARTMENT HOURS

MONDAY-FRIDAY
7:00 am to 6:00 pm

SATURDAY
8:30 am to 3:30 pm

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SATURDAY
8:30 am to 3:30 pm

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CUSTOMER'S SIGNATURE

DESCRIPTION	TOTALS
LABOUR AMOUNT	0.00
PARTS AMOUNT	18.76
	0.00
SUBLET	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	18.76
LESS DEDUCTIBLE	0.00
GST	0.94

PLEASE PAY THIS AMOUNT

19.70

Ask us about a
service contract for
your vehicle.

GST #: 809306830 RT0001



TOWERCHRYSLER.COM

TOWER CHRYSLER DODGE JEEP RAM

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SERVICE DIRECT: (403) 225-6265 · FAX: (403) 225-6268

service@towerchrysler.com

EXPRESS LANE: (403) 225-6270



WARRANTY

INV #:240056

DATE:10MAR16

CUSTOMER NO. 388075	SERVICE ADVISOR 298 JEREMY RAE	TAG NO. T5976	INVOICE DATE 10MAR16	INVOICE NO. 240056
	LICENCE NO. EMB536	COLOUR PAU Granit	PO NO.	STOCK NO. 31668627
	YEAR/MAKE/MODEL 15 DODGE JOURNEY	KM IN 27303	KM OUT 27304	
	VEHICLE IDENTIFICATION NO. 3C4PDDFG4FT522205	R.O. OPENED 10MAR16 09:20	IN SERVICE DATE 29NOV14	
	CELL PHONE	PROMISED TIME 16:00 10MAR16	R.O. CLOSED 10MAR16 14:32	WAR EXP. DATE
	BUSINESS PHONE	COMMENTS SOLD-STK:31668627 DLR:C8025 ENG:ERB TRN:DG2 6-speed automatic transmission 2)AP5314727 TIRE AND RIM 48MOS 3)AP 5314 (More...)		

B PLEASE CHECK FOR NAV NOT ABLE TO UNLOCK MAPS
NOTE SEE LINE "C"

IMP 29

LABOR: 0.00 PARTS: 0.00 OTHER: 0.00 TOTAL LINE B: \$ 0.00 (N/C)

27304 RELATED TO RECALL R65 LIEN C

C RECALL - R65 REPROGRAM RADIO CONTROL HEAD

CAUSE: RECALL

18R65184 Customer Satisfaction Notification R65 Reprogram Radio
Control Head - Replace inspect software levels and replace radio (0

WC2 29

1 Z8283417AB RADIO-MULTI

FC: PART#: COUNT:

CLAIM TYPE: W

AUTH CODE:

LABOR: 0.00 PARTS: 0.00 OTHER: 0.00 TOTAL LINE C: \$ 0.00 (N/C)

27304 RECALL R65 COMPLETE, RADIO INTERNAL NAV ERRORS. 18-R6-51-84
.3HR RECALL R65 COMPLETE. INSPECTED AND REPLACED FAULTY RADIO FOR MAPS
CANNOT BE UNLOCKED. RE TESTED AND NOW SYSTEM PASSES TESTS. BC 29**D** PLEASE DIAGNOSE FOR CD NOT EJECTING FROM NEW RADIO**

97 PARTS REQUIRED FOR THIS REPAIR WILL HAVE TO BE

ORDERED/YOUR SERVICE ADVISOR WILL CONTACT YOU WHEN

THEY ARRIVE TO SET UP AN APPOINTMENT**IF YOU ARE NOT

CONTACTED WITHIN 7 DAYS PLEASE CONTACT YOUR SERVICE

ADVISOR**

IMP 29

LABOR: 0.00 PARTS: 0.00 OTHER: 0.00 TOTAL LINE D: \$ 0.00 (N/C)

27304 TESTED FOR RADIO CD PLAYER INOP. FOUND MECHANISM IS NOT
FUNCTION. CD PLAYER WILL HAVE TO BE REPLACED. BC 29

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SERVICE DEPARTMENT HOURSMONDAY-FRIDAY
7:00 am to 6:00 pmSATURDAY
8:30 am to 3:30 pm**EXPRESS LANE HOURS**MONDAY-FRIDAY
7:00 am to 5:00 pmSATURDAY
8:30 am to 3:30 pm

Please check if your
contact information
is accurate.

ALL MOPAR OEM REPLACEMENT
PARTS ARE COVERED BY A 12
MONTHS, UNLIMITED METERAGE
MANUFACTURER'S WARRANTY.
SOME EXCLUSIONS MAY APPLY:
EG. -TIRES, WEAR &
MAINTENANCE ITEMS. NON-OEM
PARTS ARE COVERED BY THAT
MANUFACTURER WARRANTY
ONLY

You agree by your signature that Tower Chrysler may retain any of your personal information we presently have on file and/or any of your personal information on this form. You acknowledge and agree that (i) we collect/use such personal information in order to provide services to you and/or to communicate with you including marketing communications and (ii) in order to carry out the foregoing purposes we may share your personal information with (a) our computing and marketing providers, such as ADP Canada Co. (b) motor manufacturers with whom we have a franchise agreement and (c) others as may be specifically allowed by applicable law. Tower Chrysler is not responsible for loss or damage for whatever reason to contents and vehicles left in our care. Permission is granted to operate the vehicle for road testing and/or inspection. Customer hereby acknowledges all services described, and indebtedness or any charges on this invoice.

I understand that I will not be getting any parts back that were replaced. I acknowledge that warranty parts may need to be returned to Chrysler for purposes of warranty coverage.

CUSTOMER'S SIGNATURE

X

DESCRIPTION	TOTALS
LABOUR AMOUNT	0.00
PARTS AMOUNT	0.00
	0.00
SUBLET	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS DEDUCTIBLE	0.00
GST	0.00

PLEASE PAY THIS AMOUNT

0.00

GST #: 809306830 RT0001

Ask us about a
service contract for
your vehicle.



OUR VALUED CUSTOMER



Nader Ishaq
Service Consultant
noreply@autopoint.com -

A. Serracin
Certified Technician

YOUR VEHICLE

Year	Make	Model	Engine Type
2015	Dodge	JOURNEY	
Odometer	VIN #	License #	Date
33,697	3C4PDDFG4FT522205		6/13/2016